

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-072025-0001788

Date: 29.7.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

- 1) What managed print software does the trust use? (PaperCut, SafeQ, Safecom, PCounter, UniFlow)
- 2) who if your current managed print supplier?
- 3) What brand of photocopiers does the Trust use?
- 4) How many photocopiers does the Trust have?
- 5) What brand of single function printers (non photocopiers) does the Trust use?
- 6) How many single function printers (non photocopiers) does the Trust have?
- 7) When does the current managed print contract start?
- 8) When does the current manged print contract end?
- 9) Does the current managed print contract have extension options?
- 10) When does the extension option start?
- 11) When does the extension option end?
- 12) Who is responsible for print at the Trust?

Response

To see a previous responses on managed print services please go to the Freedom of Information request disclosure log on the Trust website [Disclosure log - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](https://disclosurelog.dgft.nhs.uk) and type 0001489, 000863 or 000871 in the search box.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust