

Trust Headquarters  
Russells Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-072025-0001801

**Date:** 30.7.25

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

I am writing to request the following information under the Freedom of Information Act 2000 regarding your Trust's use of Master Vendor and/or Neutral Vendor staffing arrangements:

**Master Vendor Service**

1. Does your Trust have a Master Vendor service in place?
2. If yes, which agency provides this service?
3. What technology platform is used to manage this service?
4. What is the end date of the current agreement/contract?
5. What cost (if any) is incurred by the Trust for this service?
6. Which staffing groups are covered under the Master Vendor service?
7. What is the average fill rate achieved under this service over the past 12 months?

**Neutral Vendor Service**

1. Does your Trust have a Neutral Vendor service in place?
2. If yes, which agency provides this service?
3. What technology platform is used to manage this service?
4. What is the end date of the current agreement/contract?
5. What cost (if any) is incurred by the Trust for this service?
6. Which staffing groups are covered under the Neutral Vendor service?
7. What is the average fill rate achieved under this service over the past 12 months?

**Response**

To see previous responses on Master and Vendor Service please go to the Freedom of Information request disclosure log on the Trust website [Disclosure log - The Dudley Group NHS Foundation Trust](#) and in the search box type 'master'

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**