

For the Record – Press Statements

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| Publication | Health Service Journal online |
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| Date of article | Friday 24 th August 2012 |
| Reporter | Shaun Lintern |
| Headline | X-ray mistakes investigated at Midlands hospital |
| First paragraph/s of article | PERFORMANCE: A baby and an adult patient were wrongly subjected to an x-ray by hospital staff it has emerged after a whistleblower came forward. A separate female patient also had the wrong part of her body scanned in an MRI machine. The Dudley Group Foundation Trust confirmed to HSJ all three incidents had happened at its Russells Hall Hospital in Dudley, West Midlands in July as a result of what the trust |
| Paragraph/s relating to The Dudley Group | said was human error. NA |
| Press enquiry | The reporter has read an article in a local newspaper regarding a whistleblower saying that two patient X-rays taken were wrong because the department are at least five staff down. |
| | Questions: 1. Is it true? Did these incidents happen? 2. What is the situation at the moment? 3. Does the Trust accept there is a problem? 4. Can you confirm five members of staff down? 5. Can I get confirmation of the investigation? |
| Also issued to: | NA |

Trust response

Regrettably these errors have occurred at Russells Hall Hospital as a result of human error, despite rigorous preventative processes in place.

We take such incidents very seriously and, as you would expect, investigations are underway. We can confirm that these errors were correctly reported by staff which is important to ensure a culture of openness and learning.

Staffing levels remain static in the Radiology Department and we are fortunate to have committed and professional staff. While we do currently have five radiographer vacancies, just one is a due to gap in staffing, the remainder are due to a review of working practices to improve our services.