

Current Service Provision and Resources

Services currently provided and commissioned in Dudley that support people and their carers with neurological conditions as of September 2009.

Below is a table of the varied professionals and agencies that maybe involved in the care of a person with a neurological condition at different stages of their illness. Communication between these professionals and agencies is key to providing person centred care.

Service or specialist	Specialist Service	Current level of service provision
Neurologist Consultant	Dr Etti	Based at Russells Hall Hospital and University Hospital Birmingham
	Dr Douglas	Based at Russells Hall Hospital and University Hospital Birmingham and at Wolverhampton New Cross
	Dr. Lewithwaite	Based at Russells Hall Hospital
	Dr Aung (rehabilitation)	Based at West Park Hospital within Wolverhampton PCT
Diagnostics in Neurology (RHH)	Dr Peter Oliver, DGOH	Based at DGOH
Specialist Nurses & AHP's	Continence Service Manager/CNS, Gill Davey	The service has an open referral system as long as the patient has a Dudley GP Seen at home or at clinics whatever is suitable for the patient
	MS Nurse: Dawn Price	Patients are seen at all stages of MS. The Primary Care Neurology Team has an open referral system as long as the patient has a Dudley GP.
	Parkinson's Disease Nurse: Trudy Gaskin	Patients are seen at all stages of PD. The Primary Care Neurology Team has an open referral system as long as the patient has a Dudley GP.
	Nurse Consultant: Amira Obeid	Clinical remit involves reviewing top 100 patients who are frequent emergency admitters to Russells Hall Hospital
	Specialist Pharmacist: Alison Tennant	Pharmaceutical advisor for Dudley PCT/lead for the Practice Based Pharmacist service within the PCT.
	Specialist Pharmacist: Clair Huckerby & Janine Barnes	Pharmaceutical advisor for Dudley PCT/Clinical and operations lead for the Practice Based Pharmacist service within the PCT.
	Specialist Physiotherapists: Mehul Amin, Julie Cartwright, Lajju Garala	1.96wte Senior Physiotherapists specialising in long term neurological conditions. . The Primary Care Neurology Team has an open referral system as long as the patient has a Dudley GP.
MDT	Primary Care Occupational Therapy: Sarah Baker (Teams include Adult	Rehabilitation is client centred and focuses on identified patients goals. This may include personal and domestic Activities of Daily Living, mobility and transfers, access to leisure and return to work.

	Rehabilitation, Reablement, Intermediate Care and Palliative Care)	Assessing and prescribing equipment to assist with tasks is a component of Occupational Therapy intervention. 0.2 wte linked with Primary Care Neurology Team.
		Out-patient Occupational Therapy based at Rehabilitation Centre at Corbett Hospital. Provides assessment and intervention for reablement and equipment
	Speech and Language: Rachel Pargeter	The Adult Community Speech and Language Therapy Team is based at Russells Hall Hospital and sees referrals from DGoH and Dudley PCT. 0.2 wte linked to Primary Care Neurology Team.
	Dietician: Yvonne Smith	The community dieticians are based at S.H.S.C.C and provide advice to patients regarding diet especially nutrition support. 0.2 wte linked to Primary Care Neurology Team.
	Community Nursing	Case Managers, Thunderburds, District Nursing forms part of community nursing services
	Integrated Living Team	CLS service for disabled people who have complex physical impairments or progressive medical conditions. ABI team provides assessment and Case Management service for clients with acquired brain injury.
	Specialist Epilepsy Service for people with a Learning Disability	<p>The psychologist/psychiatrists have specialist knowledge and significant experience of managing epilepsy in people with a learning disability.</p> <p>The Epilepsy Specialist Nurse will provide information and advice on:</p> <ul style="list-style-type: none"> • What epilepsy is • Diagnosis • Reasons for tests and what the results mean • Seizure types and what to look for • First aid for seizures • Triggers • Writing a seizure description • Recording • SUDEP (Sudden Unexpected Death in Epilepsy) • Minimising risk • Drug side effects and the importance of compliance • Lifestyle issues

		<ul style="list-style-type: none"> • Specific women's issues • Status epilepticus • Use of rescue medication • Accessing further support and information from voluntary services.
	GP's	Includes all GPs in Dudley area.
	Psychology: Sara Shreeve & Eva Matussek	Access for some patients via DGOH consultant referral. Aims to assist people and services in adapting to and developing flexible and creative solutions for difficulties posed by illness
	Social Workers	Social Work teams for Adults are based in Locality teams in Sedgley, Dudley/Netherton, Brierley Hill, Stourbridge and Halesowen.
	Intermediate Care: Paulette Andrews	Managed via Dudley PCT, St John's House, Union Street, Dudley DY2 8PP
	Continuing Health Care: Jenny Cale	Managed via Dudley PCT, St John's House, Union Street, Dudley DY2 8PP
	Expert Patient Programme	Providing courses in support of self health care and well-being
	Wheelchair service	<p>Patients with neurological conditions are assessed and supplied with appropriate wheelchairs and related equipment, subject to eligibility, following receipt of a referral from their GP or other healthcare professionals. Such professionals or the patient themselves can request a reassessment at any time once they are in the system.</p> <p>A stock of manual, powered and comfort wheelchairs are kept aside for patients with end-stage degenerative conditions, so that provision can be made quickly at the point of need, subject to availability.</p>
	Moving and Handling Teams	See Disability Services, Parkes Hall Centre.
	Public Health	Health promotion and physical activities
Primary Care Trust	Strategic Commissioner Lead for Neurological Long Term Conditions: Andrew Hindle	Chair the Neurology Strategy Group and coordinate the Strategy
	Clinical Lead for Neurological Long Term Conditions	Dr Mark Wong
	Commissioning Manager: Physical services and voluntary sector:	Commission services from the independent and voluntary sector

Dudley MBC: DACHS	Housing	Dudley's Housing Options Service provides help and advice on any type of housing issue that you may have from dealing with disputes with your neighbour, to looking for a new home. This service covers all housing tenures and includes advice on adaptations and supported housing. Further information can be found at: http://www.dudleyathome.org.uk/Data/ASPPages/1/131.aspx
	Benefits	The Benefits Shop, Priory Street, Dudley DY1 1HF, Tel.(01384) 812639 (Mon – Fri 9.30 til 12.00, Mon, Tues, and Thurs 2.00 til 4.00) Fax (01384) 812644, Minicom 18001 01384 812639.
	Education	See Education and Learning website at Dudley.gov.uk or Dudley Council Plus on (01384) 812345
	Meals on wheels service	The Locality office would assess and recommend appropriate meals provision, contact (01384) 812345
	Care at Home	Care at Home or Direct Payments for personal care, household management, meal provision, evening service (tuck in or peripatetic night care/assessment, night sitting), contact Locality Office (01384) 812345
	Disability Services	O.T. assessments, equipment, advice and adaptations recommended – minor or major in any tenure, contact Parkes Hall Centre.
	Disabled Living Centre	assessment and demonstration centre at Jack Newell Court, Coseley with follow up visits, contact Parkes Hall Centre.
	Moving and Handling Team	Advice, training and equipment to assist carers to lift safely, contact Parkes Hall Centre
	Dudley Community Alarms using Telecare Technology	Dudley Community Alarms, Telecare and Telemedicine , contact Dudley Community Alarms and Telecare on (01384) 812040
	Direct Payments	Direct payments support team, A4e support provider, user forum, contact Locality Offices Tel (01384) 812345
	Vision Support Services Team	Vision Support Services Team – Rehabilitation Workers assess, train, advise, issue equipment to people with a visual impairment contact Parkes Hall Centre,
	Deaf Support Services Team	Deaf Support Services team – social work service to people who are profoundly Deaf, environmental support, lip reading classes for people with a hearing impairment. BSL interpreting service also provided by DACHS Contact Deaf Support Service (01384) 813462.
	Community Equipment services	CES is operated by DACHS but utilised across both health and social services. Staff in both agencies are authorised by their managers to be a prescriber according to their roles and responsibilities, each person has a PIN in order to request items. Equipment requests contact Parkes Hall Centre.

	District Nursing Teams	Provide palliative and end of life care to patients and support to the carers in the patients own home
Palliative Care Services	Joint Agency Palliative Care Support Team	A team of generic health and social care assistants with palliative care training who provide comfort, care and support to patients & carers, in conjunction with the DN and GP. The patient has a prognosis of 4-6 weeks and has requested to die at home.
	Specialist Community Palliative Care Team	Consists of nurses, occupational therapy and physiotherapy who manage patients with complex palliative and end of life care needs.
	Mary Stevens Hospice	Providing respite and day care for people with neurological conditions. 40% of users are non-cancer
	Marie Curie Services	Commissioned service that provide Care Support in patients own home (malignant and non malignant disease)
Voluntary Sector & Support Groups Also see Appendix 11 for details of Voluntary Sector & Support Group	Parkinson's Disease Society	
	Multiple Sclerosis Society: Joanne Seaborne	
	Motor Neurone Disease Association: Jackie Dornford May	There is a Regional Care Development Adviser covering Dudley as part of a wider area in the West Midlands, plus a Volunteering Development Co-ordinator and a team of Association Visitors, who are trained volunteers. The Association Visitors are able to provide ongoing support for people with MND, and their families. There are also Association Branches and Groups in the West Midlands that are involved in raising awareness, influencing, fundraising and providing information and support for people with MND and their families and carers
	Headway	Local group affiliated to Headway the brain injury association, UK's leading Brain Injury charity. Offer support for brain injury survivors, their family and carers through information, listening and understanding brain injury; a Day Opportunities service providing rehabilitative group sessions, encouraging independence and social inclusion; provide information and support on acquired brain injury for professionals
	Huntington's disease Society	Has a central information service, a regional care advisory service, local branches and groups throughout the country and a research programme. It offers a helpline service, a twice yearly newsletter, publications and information, a welfare grant fund and a respite and residential care fund. Details of all services can be found on the website www.hda.org.uk
	Langstone Society Community Support	A service level agreement with DACHS for the provision of specialised, community-based 1:1 support to people with acquired brain injury and related conditions. Includes training in activities of daily living. Also supports people with individual budgets.

	The Jennifer Trust for Spinal Muscular Atrophy	This is the only national charity in the UK dedicated to supporting people affected by SMA. Details of the charity can be found on the website www.itsma.org.uk
	Progressive Supranuclear Palsy Association (PSP)	Core support to families is the PSP Nurse Specialist Team, who operate a 24/7 telephone helpline for families and direct carers. Further information is available on the website www.pspeur.org
	Myasthenia Gravis Association (MGA)	First port of call for information and advice for people who have just been diagnosed and the aim is to 'welcome the newly diagnosed sufferer into the myasthenic family'. Further information can be found on the website www.mga-charity.org
	Specialist Support Groups	
Information & Advice	Citizen Advice Bureau	
	Benefits Information Shop	Run by Dudley MBC
	Shaw Trust	Information and support for people trying to return to work
	CADAL: Care and Disability Advice Line	Funded by the Local Authority to provide independent advice on all aspects of disability and benefits.
	Dudley Carers Support: Care Coordinator: Christine Rowley	Carers network and support group meetings, Young Carers, Carers Newsletter, Direct Payments
Carers	Crossroads	Provides Carers Support
	Hospice Group	Offers support for carers looking after someone with a neurological condition that is attending the hospice
	Expert Patient Group	'Looking after me' = specialist course for carers
	Acquired Brain Injury Team	Case Mangers provide support for people caring for someone with an ABI
	Marie Curie	Provide Specialist Care Support
	West Park in Wolverhampton	Rehabilitation Service
Rehabilitation and Respite	Specialised Commissioning Services	
	Moseley Hall Hospital in Birmingham	Rehabilitation
	Cheshire Home	Respite and Institutional Care
	Helen Ley: Leamington	Respite
	Regional rehabilitation services: Selly Oak, Birmingham, West Midlands Rehab Centre	Provides a day centre, orthotics and counselling
	BIRT: Brain Injury Rehabilitation Trust	West Heath, Birmingham

	Headway	Day Centre
Day Services	Mary Stevens Hospice	Day Centre
	Queens Cross	Provides day opportunities Monday to Friday within Dudley for people aged 18-65 with long term conditions, following an assessment. The service incorporates outreach activities, travel training, skills training as well as a building based service.
		Patients with neurological conditions are assessed and supplied with appropriate wheelchairs and related equipment, subject to eligibility, following receipt of a referral from their GP or other healthcare professionals. Such professionals or the patient themselves can request a reassessment at any time once they are in the system. A stock of manual, powered and comfort wheelchairs are kept aside for patients with end-stage degenerative conditions, so that provision can be made quickly at the point of need, subject to availability.