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PRESS RELEASE

Weekend clinics

A new initiative which means patients no longer have to wait at home for a visit from a community nurse is proving a big success.

The Dudley Group NHS Foundation Trust has made the changes after listening to feedback from people who need to see a nurse at weekends when their GP surgeries are closed, for instance to have a dressing changed.

Due to their heavy workload spread across the borough, the nurses were unable to give times for when they would be able to visit a patient's home – meaning some were having to wait in for much of the day.

Now those needing the service and who are not house-bound are able to visit a weekend nurse-led clinic at Brierley Hill Health and Social Care Centre at a time to suit them. They simply need to take their prescribed dressings and equipment along with them.

Community nursing matron Michelle Pinto said the scheme had gone down really well with patients and nurses alike.

"This has really improved patient experience at weekends," she said. "It was initially a trial but we are making it permanent.

"I'm really proud how the nurses have embraced this change – the staff, as well as the patients, love it."

CAPTION

From left, Victoria Marsh, Matron Michelle Pinto and Eloise Olley.

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