

For the Record – Press Statements

Publication	Stourbridge News
Date of article	Thursday 19 th July 2012
Reporter	Bev Holder
Headline	So let down in our hour of need
First paragraph/s of article	THE heartbroken parents of tragic Wordsley schoolboy Owen Jeremy say they were totally let down by Russells Hall Hospital in the aftermath of their son's shock death.
Paragraph/s relating to The Dudley Group	NA
Press enquiry	The reporter is following up the case of Owen Jeremy who died in hospital. Mrs Jeremy is unhappy about their treatment after her son died. Q. Can we please comment?
Also issued to:	NA
Trust response	
<p>Response:</p> <p>We would like to offer our most sincere condolences again to the Jeremy family on the sad loss of their son Owen.</p> <p>The family did lodge a formal complaint with the Trust and their concerns were dealt with through the NHS complaints procedure. They met with the clinical team to discuss Owen's treatment and subsequently withdrew their complaint.</p> <p>Owen's case is in the hands of Coroner's Office. Unfortunately, due to patient confidentiality, we are unable to comment further.</p>	