

Date: 26/03/2015

FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/012145

With reference to your FOI request in connection with 'Interpreting & translation services' please see response below.

1. The name of the designated person responsible for the managing of interpreting and translation services on behalf of The Dudley Group NHS Foundation Trust
2. Who are your current providers of Translation and Interpreting services? -
3. Is the service contracted? -
4. If the service is contracted, when did the contract commence and when is it due to expire?
5. Was the contract awarded after using an OJEU tendering process or was the service accessed through a framework, if so which one?
6. How many face-to-face interpreting (not BSL) bookings have you had during 2013/2014 financial year?
 - a. How much did this cost during this time period for face-to-face interpreting services?
7. How many telephone interpreting bookings were made during 2014?
 - a. How much did this cost during this time period for telephone interpreting services?
8. How many BSL (British Sign Language) bookings were made during 2014?
 - a. How much did this cost during this time period for BSL (British Sign Language) interpreting services?
9. How many written Translation bookings were made during 2014? -
 - a. How much did this cost during this time period for Translations services? -

There have been previous requests for this information and the responses are on the Trusts website.

Please go to:- <http://dudleygroup.nhs.uk/about-us/>

click on Freedom of Information request down the left hand side and then click on disclosure log.

In the search box type in previous request numbers 011616, 011997, 012034, 012067, 012089 and 012117.

If this does not answer all of your questions please contact us quoting reference number FOI/012145