

Trust Headquarters Russells Hall Hospital Dudley West Midlands

DY1 2HQ

Date: 13/03/2015

## FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/012167

With reference to your FOI request that was received in connection with 'Patients discharging themselves/complaints', please see response below.

## Request

How many patients discharged themselves from your care in 2012, 2013 and 2014, broken down by year

2012 = 921 (Jan to Dec) 2013 = 936 (Jan to Dec) 2014 = 1058 (Jan to Dec)

## Request

How many complaints were placed against your doctors and nurses in 2012, 2013 and 2014, broken down by year

Year end 31/3/12 - 375 total Year end 31/3/13 - 373 total

Year end 31/3/14 - 330 total