

Date: 26/06/2015

FREEDOM OF INFORMATION REQUEST Ref: FOI/012281 – Clinical correspondence

1. Has the Hospital failed to meet any of its turnaround targets for clinical correspondence within the last 2 years? – **yes**
2. How many letters fall into this category? **This is managed on a week by week basis and so can vary based on demand within the service**
3. Has the Trust received any fines in the past 2 years as a result of delayed correspondence? - **no**
4. What was the total cost of these fines? **N/A**
5. Within the last year, which departments have failed to meet their turnaround targets?
**Trauma & Orthopaedics / Paediatrics
Derm, Rheumatology, Cardiology, Haem/Onc**
6. How many days or weeks is the current backlog and in which departments?
**Trauma & Orthopaedics 16 days, Pain 10 days, Paeds 15 days
Derm 10 days , Rheumatology 10 days , Cardiology 10 days , Haem/Onc over 20 days**
7. How much does the Trust spend on bank or agency staff to populate correspondence in the past 2 years?
The Trust does not hold this information
8. How many hours overtime has the Trust asked staff to work to populate clinical correspondence in the last 2 years.
Unable to identify specific number of hours worked for overtime on clinical correspondence