## THE DUDLEY GROUP NHS FOUNDATION TRUST

### FOI 013991

I would like to know the following under the FOI Act for each of the following calendar years: 2013, 2014, 2015, 2016 and 2017:

- a. the number of booked outpatient appointments in each hospital in the Trust in each of the past five calendar years
- b. the number of missed outpatient appointments in each hospital in the Trust in each of the past five calendar years

The information for questions a) and b) is published on behalf of the Trust in the public domain by NHS Digital, (FOI Exemption 21 Information reasonably accessible to the applicant by other means)

- To access this published information please click on this <u>NHS Digital link</u>.
  - Once you are on the NHS Digital website please scroll down the page to the **provider based** links relating to Quarterly reports. The reports are held by financial years back to 2004-2005. Click on each link in turn for data on the Quarter (see excerpt below)

### 2017-18

#### Commissioner based

- Download Quarterly Hospital Activity, Quarter 3 2017-18 (XLS, 103K)
- Download Quarterly Hospital Activity, Quarter 2 2017-18 (Revised 23.02.2018) (XLS, 103K)
- Download Quarterly Hospital Activity, Quarter 1 2017-18 (Revised 23.02.2018) (XLS, 102K)

### **Provider based**

- Download Quarterly Hospital Activity, Quarter 3 2017-18 (XLS, 141K)
- Download Quarterly Hospital Activity, Quarter 2 2017-18 (Revised 23.02.2018) (XLS, 142K)
- Download Quarterly Hospital Activity, Quarter 1 2017-18 (Revised 23.02.2018) (XLS, 143K)

# 2016-17

# Commissioner based

- Download Quarterly Hospital Activity, Quarter 4 2016-17 (Revised 23.02.2018) (XLS, 101K)
- Download Quarterly Hospital Activity, Quarter 3 2016-17 (Revised 23.02.2018) (XLS, 101K)
- Download Quarterly Hospital Activity, Quarter 2 2016-17 (Revised 25.08.2017) (XLS, 101K)
- Download Quarterly Hospital Activity, Quarter 1 2016-17 (Revised 23.02.2018) (XLS, 100K)

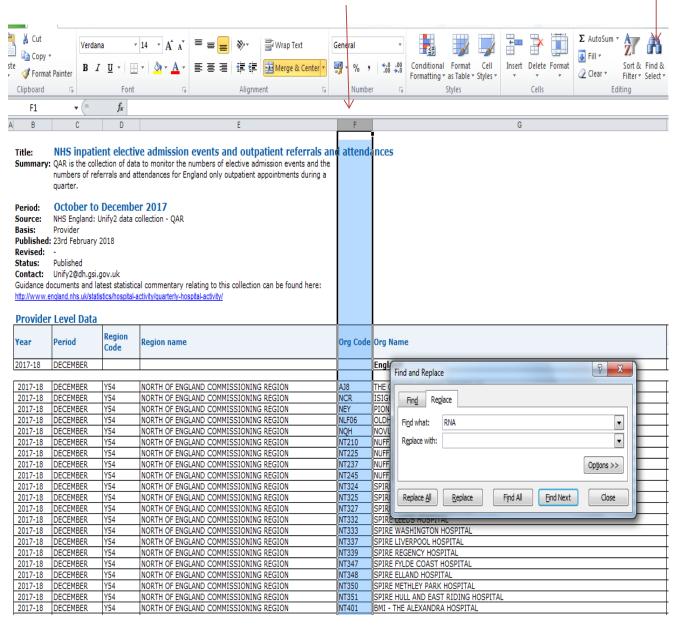
### Provider based

- Download Quarterly Hospital Activity, Quarter 4 2016-17 (Revised 23.02.2018) (XLS, 164K)
- 🖺 Download Quarterly Hospital Activity, Quarter 3 2016-17 (Revised 23.02.2018) (XLS, 164K)
- Download Quarterly Hospital Activity, Quarter 2 2016-17 (Revised 25.08.2017) (XLS, 158K)
- Download Quarterly Hospital Activity, Quarter 1 2016-17 (Revised 23.02.2018) (XLS, 158K)
- Once you have clicked on each link you will be presented with the screen, as shown in the screen shot below. To find the figures for your questions to a) and b) for The Dudley Group NHS Foundation Trust, click on:

The Org Code column (F),

Select Find and Select

Type in code RNA and Find



This will then direct you to the figures for The Dudley Group NHS Foundation Trust.

Scroll to the end of the columns which will give you the following information in response to your questions a) and b):

Ţ	First	First	Subsequent	Subsequent
	Attendances	Attendances	Attendances	Attendances
:	Seen	DNA	Seen	DNA

# c. Any estimates of the cost of the missed appointments to the Trust in each calendar year

The Trust has no reliable way to estimate costs of missed appointments.