THE DUDLEY GROUP NHS FOUNDATION TRUST

FOI 013991

I would like to know the following under the FOI Act for each of the following calendar years: 2013, 2014, 2015, 2016 and 2017:

a. the number of booked outpatient appointments in each hospital in the Trust in each of the past five calendar years
b. the number of missed outpatient appointments in each hospital in the Trust in each of the past five calendar years

The information for questions a) and b) is published on behalf of the Trust in the public domain by NHS Digital, (FOI Exemption 21 Information reasonably accessible to the applicant by other means)

- To access this published information please click on this NHS Digital link.
    - Once you are on the NHS Digital website please scroll down the page to the **provider based** links relating to Quarterly reports. The reports are held by financial years back to 2004-2005. Click on each link in turn for data on the Quarter (see excerpt below)

2017-18

Commissioner based

- Download – Quarterly Hospital Activity, Quarter 3 2017-18 (XLS, 103K)
- Download – Quarterly Hospital Activity, Quarter 2 2017-18 (Revised 23.02.2018) (XLS, 103K)
- Download – Quarterly Hospital Activity, Quarter 1 2017-18 (Revised 23.02.2018) (XLS, 102K)

Provider based

- Download – Quarterly Hospital Activity, Quarter 3 2017-18 (XLS, 141K)
- Download – Quarterly Hospital Activity, Quarter 2 2017-18 (Revised 23.02.2018) (XLS, 142K)
- Download – Quarterly Hospital Activity, Quarter 1 2017-18 (Revised 23.02.2018) (XLS, 143K)

2016-17

Commissioner based

- Download – Quarterly Hospital Activity, Quarter 4 2016-17 (Revised 23.02.2018) (XLS, 101K)
- Download – Quarterly Hospital Activity, Quarter 3 2016-17 (Revised 23.02.2018) (XLS, 101K)
- Download – Quarterly Hospital Activity, Quarter 2 2016-17 (Revised 25.08.2017) (XLS, 101K)
- Download – Quarterly Hospital Activity, Quarter 1 2016-17 (Revised 23.02.2018) (XLS, 100K)

Provider based

- Download – Quarterly Hospital Activity, Quarter 4 2016-17 (Revised 23.02.2018) (XLS, 164K)
- Download – Quarterly Hospital Activity, Quarter 3 2016-17 (Revised 23.02.2018) (XLS, 164K)
- Download – Quarterly Hospital Activity, Quarter 2 2016-17 (Revised 25.08.2017) (XLS, 158K)
- Download – Quarterly Hospital Activity, Quarter 1 2016-17 (Revised 23.02.2018) (XLS, 158K)

- Once you have clicked on each link you will be presented with the screen, as shown in the screen shot below. To find the figures for your questions to a) and b) for The Dudley Group NHS Foundation Trust, click on:
    The **Org Code column (F),**
    Select **Find and Select**
    Type in code **RNA** and **Find**

The screenshot shows an Excel spreadsheet with the following content:

Title: NHS inpatient elective admission events and outpatient referrals and attendances

Summary: QAR is the collection of data to monitor the numbers of elective admission events and the numbers of referrals and attendances for England only outpatient appointments during a quarter.

Period: October to December 2017
Source: NHS England: Unify2 data collection - QAR
Basis: Provider
Published: 23rd February 2018
Revised: -
Status: Published
Contact: Unify2@dh.gsi.gov.uk
Guidance documents and latest statistical commentary relating to this collection can be found here:
http://www.england.nhs.uk/statistics/hospital-activity/quarterly-hospital-activity/

Provider Level Data

Year	Period	Region Code	Region name	Org Code	Org Name
2017-18	DECEMBER				Engl...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	AJ8	THE ...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NCR	ISIG...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NEY	PION...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NLF06	OLDH...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NQH	NOVU...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT210	NUFF...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT225	NUFF...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT237	NUFF...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT245	NUFF...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT324	SPIR...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT325	SPIR...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT327	SPIR...
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT332	SPIRE LEEDS HOSPITAL
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT333	SPIRE WASHINGTON HOSPITAL
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT337	SPIRE LIVERPOOL HOSPITAL
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT339	SPIRE REGENCY HOSPITAL
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT347	SPIRE FYLDE COAST HOSPITAL
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT348	SPIRE ELLAND HOSPITAL
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT350	SPIRE METHLEY PARK HOSPITAL
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT351	SPIRE HULL AND EAST RIDING HOSPITAL
2017-18	DECEMBER	Y54	NORTH OF ENGLAND COMMISSIONING REGION	NT401	BMI - THE ALEXANDRA HOSPITAL

Find and Replace dialog — Find what: RNA

This will then direct you to the figures for The Dudley Group NHS Foundation Trust.

Scroll to the end of the columns which will give you the following information in response to your questions a) and b):

First Attendances Seen	First Attendances DNA	Subsequent Attendances Seen	Subsequent Attendances DNA

c. Any estimates of the cost of the missed appointments to the Trust in each calendar year

The Trust has no reliable way to estimate costs of missed appointments.