

Date: 09/01/2018

FREEDOM OF INFORMATION REQUEST FOI/013826 – Network and Telecoms

I want to submit a freedom of information request for the following information relating to Fixed Telecommunications and Internet Services:

I have sent this request before but some of the contract have now expired can you please send me an update.

If there is more than one supplier for each of the contract information I am requesting below please can you split each contract individually and not combined. Please also separate the expiry data and spend and number of lines for each supplier. An example of this can be viewed at the bottom of this request.

Contract 1

1. **Current Fixed Line (Voice Circuits) Provider-** Supplier's name, if there is not information available please can you provide further insight into why? - **Getronics**
2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers - **July 2018**
3. **Fixed Line- Contract Duration-** the number of years the contract is for each - **12 months**
4. **Type of Lines-** Please can you split the type of lines per each supplier? PTSN, Analogue, SIP - **ISDN 30 / Analogue**
5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines - **60 x isdn 30 TRUNKS / 8 Analogue**

Contract 2

6. **Minutes/Landline Provider-** Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why? - **BT**
7. **Minutes/Landline Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. **Minutes Landline Monthly Spend-** Monthly average spend. An estimate or average is acceptable.
9. **Minute's Landlines Contract Duration:** the number of years the contract is with the supplier.

Questions 7, 8 and 9 - Please note:- All FM services are provided by our PFI Partner, Summit Healthcare. The Trust's contract with our PFI expires after 17th May 2041. The project term is for 40 years. The full range of services is paid by means of a single Unitary Payment which does not identify individual cost items.

10. **Number of Extensions-** Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable. - **3,500**

Contract 3

11. **Fixed Broadband Provider-** Supplier's name if there is not information available please can you provide further insight into why? - **BT**
12. **Fixed Broadband Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers - **Various**

13. **Fixed Broadband Annual Average Spend-** Annual average spend for each broadband provider. An estimate or average is acceptable.

Please note:- All FM services are provided by our PFI Partner, Summit Healthcare. The Trust's contract with our PFI expires after 17th May 2041. The project term is for 40 years. The full range of services is paid by means of a single Unitary Payment which does not identify individual cost items.

Contract 4

15. **WAN Provider-** please provide me with the main supplier(s) if there is not information available please can you provide further insight into why? - **N3**

16. **WAN Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers - **Rolling contract with N3 which is now HSCN but we have not yet migrated.**

17. **Contract Description:** Please can you provide me with a brief description of the contract **Standard N3 T&Cs**

18. **Number of sites:** Please state the number of sites the WAN covers. Approx will do. **2 sites on N3**

19. **WAN Annual Average Spend-** Annual average spend for each WAN provider. An estimate or average is acceptable. - **Approx. £115k per annum for 2 circuits**

20. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract. - **Still in process of decision as not all HSCN providers have cleared HSCN vetting process.**

21. **Internal Contact:** please can you send me there full contact details including contact number and email and job title. - Head of Infrastructure

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.