

Freedom of Information request 013847

8/1/18

**1) In the months of October, November and December, how many elective admissions and outpatient attendances had to be cancelled due to non-clinical reasons?**

Number of Hospital Cancellations	October	November	December
Elective Admissions	52	44	43
Outpatient Appointments	297	296	351

*Elective admissions – this is a count of ‘on the day’ elective cancellations due to hospital reasons from the QMCO report.*

*Outpatient appointments – this is a count of outpatient appointments marked as cancelled by hospital. Certain outcomes such as; cancelled by patient, cancelled by GP, clinical reasons or any cancellation made due to the appointment being no longer required or appropriate have been excluded from this count.*

**2) How many of these were able to be rescheduled within 28 days (please give actual figure)?**

Elective Admissions	October	November	December
Rebooked / Performed within 28 days	39	31	not available yet

*Rebooked / Performed within 28 days – this table is based on the same cohort of patients from question 1, however the data in this section is restricted to just those patients that had their procedure within 28 days, including those re-booked by the Trust but then subsequently cancelled by the patient. Any patient that has chosen to be treated outside of 28 days or any patient that no longer requires surgery have been excluded from this count*

Outpatient Appointments	October	November	December
Rebooked within 28 days	131	173	223

*Rebooked within 28 days - this table is based on the same cohort of patients from question 1, however the data in this section is restricted to just those patients re-booked within 28 days, including those re-booked but then subsequently rescheduled or cancelled by the patient. Any patient that has chosen to be treated outside of 28 days or any patient that no longer requires surgery have been excluded from this count*

**3) And how many were not able to be rescheduled within 28 days?**

Elective Admissions	October	November	December
28 day breaches	1	0	not available yet

*28 day breaches – the data in this section is based on the same cohort of patients in table 1.*

*The 28 day breach data is curtailed to only include those patients that breached the 28 day cancellation rule. Like with the answers to question 2, any patient that has chosen to be treated outside of 28 days or any patient that no longer requires surgery have also been excluded from this count, therefore the figures for question 2 plus question 3 won't equal the totals in question 1. For example, in November there were 44 elective hospital cancellations (question 1), of which 31 patients were rebooked within 28 days (question 2), however the remaining patients either chose to be operated outside of the 28 days or no longer required surgery, and as a consequence there were 0 28 day breaches (question 3).*

*December data is not live, as 28 days has not lapsed yet.*

Outpatient Appointments	October	November	December
Not Booked	62	60	not available yet
Patient rebooked after 28days	104	63	not available yet

*The 28-day standard covers all planned and booked hospital operations, it does not cover outpatient appointments or clinics.*

*For this section we have merely provided a count (based on the same cohort from table 1) of patients that haven't been booked or have been booked after 28 days, therefore unfortunately this means the data does not distinguish between the records where patients have chosen to be seen after 28 days or records where it has not been appropriate for the patient to be seen within 28 days.*

*December data is not live, as 28 days has not lapsed yet.*