

Freedom of Information request 013912 13/2/18

This is a request under the freedom of information act. I'm trying to establish the extent of disruptions to elective care from cancelled operations and other appointments as part of a response to this winter's pressures.

The National Emergency Preparedness Panel warned on 22 December that non-urgent operations should be cancelled, with a further update on 2 January advising that "day case and outpatient procedures" should also be put on hold to preserve emergency care.

Could the trust please provide the following details about cancellations for non-clinical reasons, and last minute (on the scheduled day of arrival at hospital or later) non-clinical cancellations.

December 2016/17

January 2016/17

December 2017/18

January 2017/18

Operations cancelled by the trust

Operations cancelled by the trust at the last minute

Day cases (excluding operations) cancelled by the trust

Day cases (excluding operations) cancelled by the trust at the last minute

Outpatient / clinic appointments cancelled by the trust

Outpatient / clinic appointments cancelled at the last minute

Total cancellations

How many of the total cancellations were given a new date within 28 days?

	December 2016/17	January 2016/17	December 2017/18	January 2017/18	
Operations cancelled by the trust	not available	not available	not available	not available	
Operations cancelled by the trust at the last minute	52	51	14	34	Cancelled Elective Operations return https://www.england.nhs.uk/statistics/statistical-work-

					areas/cancelled-elective-operations/
					(count of last minute elective main theatre cancellations due to hospital reasons)
Day cases (excluding operations)	not	not	not	not	
cancelled by the trust	available	available	available	available	
Day cases (excluding operations) cancelled by the trust at the last minute	15	34	29	24	Cancelled Elective Operations return https://www.england.nhs.uk/statistics/statistical-work-areas/cancelled-elective-operations/ (count of last minute elective day case cancellations due to hospital reasons)
Outpatient / clinic appointments cancelled by the trust	191	229	351	220	Outpatient hospital cancellations (patients cancelled at any time). Outcomes such as (but not limited to); cancelled by patient, cancelled by GP, clinical reasons or any cancellation made due to the appointment being no longer required or appropriate have been excluded from this count.
Outpatient / clinic appointments	not	not	not	not	
cancelled at the last minute	available	available	available	available	
Total cancellations	258	314	394	278	Total from available data only
How many of the total cancellations were given a new date within 28 days?	141	218	249	not available yet	This section table is based on the same cohort of patients above, however the data in this row is restricted to just those patients that had their procedure or outpatient attendance booked within 28 days (including those rebooked by the Trust but then subsequently cancelled by the patient or Trust). Any patient that has chosen to be treated outside of 28 days or any patient that no longer requires surgery have been excluded from this count