Date: 23/04/2018

FREEDOM OF INFORMATION REQUEST - Ref: FOI/014029

We would like to understand the most appropriate way to communicate with NHS trusts by understanding their buying cycles and product requirements within the trust. Please could you provide the following information:-
Incident & Risk Management

What systems does the trust use for its incident reporting and risk management? -
• Where the trust uses a supplied / software incident and risk management system can they state who the supplier is? - Datix
• What was the term of the contract? - Rolling contract
• What is the value of the contract? - £19,614 annually for support and maintenance costs
• When does the contract expire? - Next licence expires August 2018
Employee Compliance

What systems does the trust use for managing staff training and compliance?
• Where the trust uses a supplied staff training and compliance system can they state who the supplier is? - Internal system developed in house
• What was the term of the contract? - N/A
• What was the value of the contract? - N/A
• When does the contract expire? - N/A
Quality & Compliance

What systems does the trust have to managing quality and compliance?
• Where the trust uses a supplied / software quality and compliance system can they state who the supplier is?
• What was the term of the contract?
• What was the value of the contract?
• When does the contract expire?

The Trust has a number of systems some assisted by information technology (IT) to ensure that the Trust monitors quality of care and treatment. The associated questions suggest that by 'systems' you are referring purely to IT. The Trust has SNAP software for clinical audit and surveys. It is also planning to purchase Perfect Ward