

Date: 11/07/2018

FREEDOM OF INFORMATION REQUEST FOI/014199 - A&E GP streaming service

Under the Freedom of Information Act (2000) I am requesting the following information regarding A&E GP streaming at the Trust:

Current A&E GP streaming service:

- 1. What are the opening hours?
- 2. How many GPs do you have working at any one time?
- 3. What is the hourly pay?
- 4. What is the seniority mix?
- 5. How many GPs do you have and how many vacancies?
- 6. What proportion are: a) locums, b) from local practices c) employed by the Trust, or d) other? (If other, please explain)

Between November 1 2017 and April 30 2018:

- 6. How many patients were seen through A&E GP streaming?
- 7. What proportion were: a) dealt with in full, b) sent through to A&E, c) referred to their own GP or d) other? To date (since launching the streaming service):
- 8. How many patient complaints have you received concerning A&E GP streaming?

The Trust cannot provide this information as Malling Health is an external part of the Trust, to gain this response it will need to go directly to Malling Health.