Date: 31/08/2018

FREEDOM OF INFORMATION REQUEST FOI/014295 – Integration engine

We require information related to the Support of the Trust's or CCG's Integration Engine (TIE) – The IT team and/or Procurement should be able to assist with answers.

1. Can you confirm that your Trust uses the Rhapsody Integration Engine for integration and sharing of information between clinical systems EG: PAS ADT / Demographic messages to Radiology System / LIMS within the Hospital. Please state the specific IE used and the version number.   *Exemption 43

2. Are you planning an upgrade or replacement of the IE in the next 12 months?   -   No

3. Please provide an email address for the main IT point of contact that is in charge of overseeing and managing the Integration and Interfacing team(s)? karen.hale1@nhs.net

4. How many licenses do you hold for your Integration Engine, and of what type?   - *Exemption 43

5. Do you pay for support and maintenance of your integration engine as separate items?   -   No

6. Do you currently have an annual 24/7-365 Rhapsody environment and bespoke interface (monitoring) support contract with a third party supplier?   - *Exemption 43

7. (If yes to 6), How much do you currently pay for your annual 24/7 Rhapsody environment and bespoke interface support ?   -   TIE support £13.5k pa

8. (If yes to 6), When will the 24/7 support contract be renewed next?   -   October 2019

9. (If No to 6), Is your Rhapsody environment and bespoke interface support provided in-house? Does this cover OOH support?   -   In house TIE support

10. What is the procurement route for the above services should they be external to the Trust e.g via tender? - - Tender

**Exemption 43 has been applied given it is commercially sensitive in that providing this information may compromise information security.