

Date: 22/08/2018

FREEDOM OF INFORMATION REQUEST 014319 – Homecare medicine delivery service

Please find attached a short questionnaire about the provision of Homecare from your Trust. I would be grateful if you could answer all the questions in the dedicated sections in the file. Once done, please save and email it back to me.

In case it is not clear, a Homecare medicine delivery service is typically lead by the pharmacy department.

It can be described as being a service that delivers ongoing medicine supplies and, where necessary, associated care, initiated by the hospital prescriber, direct to the patient’s home with their consent.

The purpose of the Homecare medicines service is to improve patient care and choice of their clinical treatment.

1. Which homecare provider(s) do you as a **Trust commission** and fund for medicines where there is no ‘free of charge’ homecare provision?

- Alcura
- Calea
- Evolution
- Fresenius Kabi
- Healthcare at Home
- HealthNet (now owns Biodose)
- Lloyds Pharmacy Clinical Homecare (Previously Bupa)
- Pharmaxo
- Polar Speed

Other provider 1

Type in as free text

Other provider 2

Type in as free text

Other provider 3

Type in as free text

2. Which homecare provider(s) do you as an organisation utilise, which is **pharmaceutical manufacturer-commissioned**?

- Alcura
- Calea
- Evolution
- Fresenius Kabi
- Healthcare at Home
- HealthNet (now owns Biodose)
- Lloyds Pharmacy Clinical Homecare (Previously Bupa)
- Pharmaxo
- Polar Speed

Other provider 1

Type in as free text

Other provider 2

Type in as free text

Other provider 3

Type in as free text

3. Does your organisation commission homecare services for any medicines as an alternative to the pharmaceutical manufacturer’s homecare provision?

No

If yes, please provide details

Type in as free text

4. Are there any homecare providers you have a **policy not to work with**? If yes, please select/name them

- Alcura
- Calea
- Evolution
- Fresenius Kabi
- Healthcare at Home
- HealthNet (now owns Biodose)
- Lloyds Pharmacy Clinical Homecare (Previously Bupa)
- Pharmaxo
- Polar Speed
- Other provider 1
- Other provider 2
- Other provider 3

Type in as free text
Type in as free text
Type in as free text

5. In your organisation, which **group** has the overall responsibility for any homecare provision for your patients?

Pharmacy Department

6. In your organisation, which **named individuals** have the overall responsibility for any homecare provision for your patients?

- 1st person's job role, name
- 2nd person's job role, name
- 3rd person's job role, name
- 4th person's job role, name

Ruckie Kahlon - Chief Pharmacist
Jane Elvidge - Deputy Chief Pharmacist
Colleen Lewis - Pharmacy Procurement Lead
Faye Dalloway - homecare contacts Officer

7. What are your **minimum requirements** for accepting a homecare provider?

Meets all hacket guidelines. Provide prescription collection service. Meets GDPR
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8. Do you currently have in post an operational lead for homecare services in your organisation – If so, what is their name/role?

- Name
- Role

Yes
Jane Elvidge - Deputy Chief Pharmacist
Faye Dalloway - Homecare Contacts Officer

9. If you have an outsourced outpatient pharmacy, are they able to **provide training for patients on how to self-inject** for medicines administered by sub-cutaneous injection as part of their contract?

If 'yes' please provide details

No
Type in as free text

10. Is it your policy to accept new homecare service level agreements (SLAs) with homecare providers whom you do not currently have an SLA in place with?

If 'No' how does your organisation make these treatments available if an alternative homecare provider cannot be offered?

Yes
Type in as free text

11. Any additional comments?

Type in as free text
