

Date: 20/12/2018

FREEDOM OF INFORMATION REQUEST FOI/014520 – Clinical and non clinical incidents

Please could I enquire as to what system your Trust uses to record clinical and non-clinical incidents that occur within the Trust?

Specifically, I would like to know the following:

1. Does your Trust use an electronic system to record and manage clinical and non-clinical incidents including patient safety incidents? - Yes
2. If yes to question 1, what is the name of the system you use to record and manage clinical and non-clinical incidents within the Trust? - Datix
3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents? - Yes
4. If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)? - Complaints Management Risk Management, PALS management and Claims management
5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)? - £24630.00 annual support and maintenance
6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years? - Approximately £100k – ASM plus upgrades