

Date: 19/12/2018

FREEDOM OF INFORMATION REQUEST 014531 - Out of hours services

This is a request under the FOI Act. Please can you tell me whether your trust is the lead commissioner for GP out of hours services in its area?

If it is not the lead commissioner, please state what CCG/health board/trust is the lead commissioner and then do not respond to any further questions.

Dudley Clinical Commissioning Group is the lead commissioner

If your trust is the lead commissioner, please respond to the following: N/A

- 1) What is the geographical patch the trust commissions GP out of hours services for and how many patients does this cover?
- 2) What is the name of the current provider of GP out of hours services for this patch?
- 3) How many errors and serious incidents (or equivalent) were reported to the trust relating to GP out of hours services, in the following:
- a. 2017
- b. 2018 (please provide the most up-to-date information possible and state up to which month this covers)
- 4) How many occasions has there been no GP cover in the OOH service provided because of a lack of available GPs. in:
- a. 2016
- b. 2017
- c. 2018 (please provide the most up-to-date information possible and state up to which month this covers)
- 5) Please provide copies of any reports on the service's safety that have been produced in this period.
- 6) If you do not collect this information, please set out how it records and evaluates the safety of the service, and provide any information collected that supports this.