

Freedom of Information request 015130

22/1/2020

All or some of the information provided previously has expired, I require an update on the questions below.

Some responses are from the Trust's IT Department and some are from the Trust's PFI Partner.

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract. - Getronics
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers - July 2020
3. Fixed Line- Contract Duration- the number of years the contract is for each provider - 12 months
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP - ISDN 30 / ANALOGUE
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines - 60 x ISDN 30 TRUNKS / 8 ANALOGUE

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why? - BT
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. -
8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

Questions 7, 8 and 9 Please note: - All FM services are provided by our PFI Partner, Summit Healthcare. The Trust's contract with our PFI expires after 17th May 2041. The project term is for 40 years. The full range of services is paid by means of a single Unitary Payment which does not identify individual cost items.

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable. - 3500

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why? - BT

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers -

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable. -

Questions 12 & 13 - All FM services are provided by our PFI Partner, Summit Healthcare. The Trust's contract with our PFI expires after 17th May 2041. The project term is for 40 years. The full range of services is paid by means of a single Unitary Payment which does not identify individual cost items.

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why? -

The Trust does hold this information. However, it is imperative that the Trust is cyber resilient.

Cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems, information security and patient health.

Therefore we are holding this information under section 31 (1) of the Freedom of Information Act 2000:

Information ... is exempt information if its disclosure under this Act would, or would be likely to, prejudice –

(a) the prevention or detection of crime,

Section 31 is a prejudice based exemption and is subject to the public interest test. This means that before the information can be withheld, the public interest in preventing that prejudice must outweigh the public interest in disclosure. The Trust has considered the public interest test. The public interest in ensuring the safety and security of Trust systems is greater than the public interest in providing this information.

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers -
Nov 2019 – Nov 2022 (3 year contract)

16. Contract Description: Please can you provide me with a brief description of the contract -
Multi-site WAN Provision

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do. -
Approx. 50 sites

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable. - **Average £9k per month**

19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above. - **IT Operations Director - 01384 456111 Ext 2376**