

Date: 29/10/2019

FREEDOM OF INFORMATION REQUEST 015057 – Paging solutions

Please can you confirm the status of any paging solutions present throughout the Trust, including contract renewal dates and contact details for any relevant stakeholders.

All Facilities Management services including telephones and bleeps/pagers are provided by our PFI Partner, Summit Healthcare. The Trust's contract with our PFI expires after 17th May 2041.

The project term is for 40 years. The full range of services is paid by means of a single Unitary Payment which does not identify individual cost items.

The children's out patient department has an alert device. It is a simple vibrate and light disc which is given to parents of children who are having difficulties with their hospital visit. This allows the parent and child to leave the waiting area and can then return when 'alerted' making the hospital visit a better experience for the child concerned