

Date: 09/11/2020

FREEDOM OF INFORMATION REQUEST 015453 – Mental Health Support

I would be most grateful if you could provide me with any anonymous characteristics of patients/clients who access counselling at Russells Hall Hospital. If you have access to community information on the same, this would be highly useful and informative to me. I am interested to know whether there are any trends in the type of people who access this service

The Dudley Group NHS Foundation Trust is not a mental Trust, Dudley and Walsall Mental Health Trust is the local mental health care service.

The Trust does not use internal Mental Health counsellors.

If a patient was referred for mental health support it would be in their individual medical records and records are not accessible as part of a Freedom of Information Act, (exemption section 40 personal information.)

For Trust staff, counsellors are provided externally through an Employee Assistance Program (EAP) called RISE either as a result of an Occupational Health Unit referral recommendation or by accessing the service themselves.

Trust staff can access the counselling services 365 days a year and it is a 24 hour service