

Freedom of Information request 015441 – Rostering software

Under the Freedom of Information (FOI) act I am submitting a request for information on your organisations rostering information. Please can you complete the attached FOI Questions.

09/11/2020				
Rostering Information				
Please can you fill out the below questions relating to the rostering system used at your organisation, for each staffing group outlined below				
	Nursing & Health Care Assistants (HCAs)	Medical & Dental	Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)	Administration & Estates
1. What is the name of your rostering supplier?	Allocate	Rotamap (Medirota)	Allocate	Allocate
2. What is the contract start date for your rostering supplier?	01/10/2018	01/11/2020	01/10/2018	01/10/2018
3. What is the contract end date for your rostering supplier?	30/09/2023	30/10/2022	30/09/2023	30/09/2023
4. What was the annual cost of your rostering supplier for the the financial year 19/20 (April 2019 - March 2020)?	£170,000	£75,000	£170,000	£170,000
5. Are there any exit costs incurred for changing rostering supplier? If yes, please state the exit cost	N/A	N/A	N/A	N/A
6. What framework was used to procure the supplier?	Health Trust Europe	g-Cloud	Health Trust Europe	Health Trust Europe
7. What percentage of workforce are rostered on the system?	100%	Currently being rolled out Trust w	40%	20%
8. Can staff self-roster on your platform? <i>Self rostering is when a staff member can sign up to shifts and choose their own work schedules themselves</i>	Partial Self Rostering (pro rata requests)	No	Self Rostering (pro rata requests)	Self Rostering (pro rata requests)
9. What percentage of rostered shifts are 'self-rostered'?	Only pro rata requests	Rota Pattern Sheduleis used	Only pro rata requests	Only pro rata requests
10. Does your rostering solution allow for automatic generation of rosters?	Yes	Yes	Yes	Yes
11. How is the rostering system hosted?	Cloud	Cloud	Cloud	Cloud
a. On-premise				
b. Supplier Private Cloud				
c. Microsoft Azure				
d. Amazon Web Services (AWS)				
12. Are Application Programming Interfaces (API's) offered as part of the standard service/solution (included in the standard cost of the supplier) with your rostering supplier or are they offered at an additional cost?	Depends on the API	Depends on the API	Depends on the API	Depends on the API
13. If this if offered at an additional cost, what is the annual cost for API's from your Rostering Supplier?	Currently don't use any APIs	Currently don't use any APIs	Currently don't use any APIs	Currently don't use any APIs
14. If your Rostering system offers API's can you confirm that it supports the NHS Digital Data Model 4 for interoperability between rostering and bank management systems? <i>The NHS Digital Data model 4 is a fundamental requirement of 'Interoperability' meaning the ability of computer systems or software to exchange data. The NHS Digital Data model 4 ensures all systems and components use a common, open data standard, that is vendor neutral</i>	Yes	Yes	Yes	Yes
15. If your Rostering system does not currently support NHS Digital Data Model 4, which year/quarter have they indicated they will support the NHS Digital Data Model 4 by?				
16. Does your rostering system integrate with Electronic Staff Record (ESR)?	Yes	Not yet	Yes	Yes
17. What other third-party systems does your rostering system integrate with?	Not aware of any Third party systems	Not aware of any Third party systems	Not aware of any Third party systems	Not aware of any Third party systems