

Freedom of Information request 015739

25/6/21

1/ do you employ your own security staff or are they supplied by an external provider? -
 - The Dudley Group NHS Foundation Trust operates a Private Finance Initiative (PFI) Contract. All FM services are provided by our PFI Partner, Summit Healthcare. The Trust's contract with our PFI Partner expires after 17th May 2041. The project term is for 40 years and security staff are part of the PFI Agreement.

2/ over the past three years, year on year, how many incidents of alleged physical and verbal abuse against patients by security staff have been logged by your Trust?
 - As per NHS Digital rules the Trust does not report on figures lower than 5 as this could lead to the identification of the persons involved. To split the information into the categories you have requested would possibly make this identifiable so we providing the total number of incidents for the years requested which is 24.

3/ over the past three years, year on year, how many of these incidents were alleged to have taken place in Accident and Emergency? - There are less than 5 incidents and as per NHS Digital rules the Trust does not report on figures lower than 5 as this could lead to the identification of the persons involved .

4/ are all these incidents logged and, if so, what system does your Trust use - eg: DATIX / - Datix
 how were these incidents described; eg: physical, verbal, restraint etc . -

The table below is a list of categories that are used on the Trust's incident reporting system

	2018	2019	2020	Total
(VA) Aggressive, Intimidating, or Inappropriate Behaviour				
(VA) Physical Abuse or Assault				
(VA) Physical Abuse or Assault with Weapon				
(VA) Sexual Abuse/Discrimination				
Total				

6/ year on year, and for the past three years, how many of these incidents were investigated?
 - All allegations are investigated.

7/ year on year, and for the past three years, what were the outcomes of these investigations? - Unable to provide this information. Once the investigation is completed the incident is marked as closed it does not break it down by outcome.