Date: 21/02/2022

FREEDOM OF INFORMATION REQUEST FOI/016038 – IT systems

How many staff do you employ? - Staff numbers can be found in the Annual report which can be found on the Trust website Annual Reports - The Dudley Group NHS Foundation Trust (dgft.nhs.uk)

Do you have a critical care function?   - Yes
Are you actively involved in/contributing to ICS level initiatives?   -   Yes
How many desktop devices do you have in the Trust?   -   2478
What makes & models are most used?   -   Lenovo
What is your main web browser?   -   Edge
How many trust mobile devices do you have? (phones/tablets)   -   200 tablets/?phones
What are the main makes and models?   -   Lenovo
As a whole, does the Trust favour Apple or Android devices?   -   No preference
Are employees encouraged to use their personal devices for work?   -   No
Do you use an MDM solution to manage devices?   -   Yes
Who is your Internet provider?   -   Virgin
Do you have any known Wifi dead zones?   -   No
Who is your cellular provider?   - To see previous response please go to the Freedom of Information request disclosure log on the Trust website Disclosure log - The Dudley Group NHS Foundation Trust (dgft.nhs.uk) in the search box type in 015721
Do you have known cellular coverage dead zones? **-** Not known?
Do you use pagers/bleeps?   -   Yes
Who is your current pager/bleep service provider? -   To see previous response please go to the Freedom of Information request disclosure log on the Trust website Disclosure log - The Dudley Group NHS Foundation Trust (dgft.nhs.uk) in the search box type in 015758
Do you rely on commercial apps such as whatsapp to communicate internally?   - No
Which commercial/external apps do you use?   -   N/A
Do you use any of the following supplier's services: Careflow Connect, Hospify, Vocera, Ascom, Multitone, Netcall?   -   Yes
Do you use any software to manage tasks at night? If yes, what software do you use?   -   NerveCentre
If not, how do you manage your tasks at night (word of mouth, whiteboard etc)?   -   N/A
Which roles are responsible for managing the workload at night?
**Which authentication protocol(s) do you use (ie. SAML, O Auth 2, OIDC)?   -   See comments below
What PAS/EPR system do you use? - Allscripts APAS and Allscripts Sunrise
Do you have APIs to integrate with the PAS/EPR?   - Yes
Do you use Business Intelligence software? If so, what?   - Yes , Power BI
**Do you raise alerts/send emails triggered by data? If yes, please provide any examples you can. - See comments below
**Do you have other mechanisms to raise an alert/alarm other than a bleep? If yes, please specify examples - See comments below

** Cyber Security is treated as a serious threat, it Is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers information relating to potential vulnerability and the publishing of any IT security strategies to be sensitive information which could put the Trust at risk of a malicious hacking attack. We are therefore holding this information under section 31 (1) of the Freedom of Information Act.
Information is exempt if its disclosure under this Act would, or would be likely to, prejudice (a) the prevention or detection of crime.