

Dudley Respiratory Assessment Service (DRAS)

Respiratory Medicine Patient Information Leaflet

Introduction

We are a team of healthcare professionals including nurses, physiotherapists, and doctors, specially trained to care for people with respiratory illness.

We will provide the necessary treatment and support to enable you to be cared for in your own home. This may include the loan of medical equipment, for example a nebuliser. A specialist nurse or physiotherapist will visit you or make telephone contact with you at home until your condition is stable.

The DRAS team will communicate closely with your respiratory consultant, GP and others involved in your care.

If you are worried about your chest while you are under our care, or you have any problems or queries, please contact the following numbers:

Contact numbers

Monday to Sunday, 8am - 6.30pm: **01384 244383**.

This is also a 24-hour answerphone.

If you feel that you are unable to wait until our service is open, please call 111 for further advice or, in the event of a medical emergency, please call 999.

Please let the DRAS team know, or ask a relative to let us know, on the above telephone number if you are readmitted to hospital.

Useful numbers

Pulmonary Rehabilitation

This is an exercise and education class for patients with chronic respiratory conditions. You can be referred by your GP or respiratory nurse. For more information, contact 01384 323773.

Local services

Citizens Advice England

For free, independent and confidential advice, call 0800 1448848

The Dudley & District Breathe Easy Group

The Dudley & District Breathe Easy Group meets monthly and offers support and useful information to patients, carers and their families. Contact Laura Van den Heule on 01384 323773, or Elizabeth Sadler on 01384 244383 for more information.

Additional information

Asthma & Lung UK

03000 030 555

<https://www.blf.org.uk/>

If you were satisfied with our service, you may want to register your comments or views by visiting our website:

<http://dgft.nhs.uk/patients-and-visitors/get-involved/tell-us-what-you-think/>

If you have any concerns or complaints, please speak to the senior respiratory nurse by calling the respiratory helpline on 01384 244383. This is usually the quickest way to resolve any problems.

Alternatively, you can contact the Patient Advice Liaison Service (PALS) at dgft.pals@nhs.net or by calling 0800 073 0510. PALS can support patients, relatives or carers when they have concerns or queries.

If you have any questions, or if there is anything you do not understand about this leaflet, please contact:

The Dudley Respiratory Assessment Service on 01384 244383

Russells Hall Hospital switchboard number: 01384 456111

This leaflet can be downloaded or printed from:

<http://dgft.nhs.uk/services-and-wards/respiratory-medicine/>

If you have any feedback on this patient information leaflet, please email dgft.patient.information@nhs.net

This leaflet can be made available in large print, audio version and in other languages, please call 0800 073 0510.

للحصول على هذه النشرة بحجم أكبر، وعلى شكل إصدار صوتي و بلغات أخرى، الرجاء الاتصال بالرقم 08000730510.

此宣传单可提供大字版本、音频版本和其它语言版本，请拨打电话：0800 073 0510。

Ulotka dostępna jest również w dużym druku, wersji audio lub w innym języku. W tym celu zadzwoń pod numer 0800 073 0510.

ਇਹ ਪਰਚਾ ਵੱਡੇ ਅੱਖਰਾਂ, ਬੋਲ ਕੇ ਰੀਕਾਰਡ ਕੀਤਾ ਹੋਇਆ ਅਤੇ ਦੂਸਰੀਆਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਵੀ ਪ੍ਰਾਪਤ ਹੋ ਸਕਦਾ ਹੈ, 0800 073 0510 ਤੇ ਫੋਨ ਕਰੋ ਜੀ।

Aceasta broșura poate fi pusă la dispoziție tipărită cu caractere mari, versiune audio sau în alte limbi, pentru acest lucru vă rugăm sunați la 0800 073 0510.

یہ کتابچہ آپ کو بڑے حروف کی لکھائی، سمعی صورت اور دیگر زبانوں میں مہیا کیا جا سکتا ہے۔ براہ مہربانی فون نمبر 08000730510 پر رابطہ کریں۔