

Welcome to the SDEC unit

Same Day Emergency Care Patient Information Leaflet

What is same day emergency care (SDEC)?

Same day emergency care is one of the ways that the NHS is working to provide the right care, in the right place, at the right time for our patients.

The aim is to benefit both patients and the hospital by reducing waiting times and avoiding unnecessary hospital admissions.

Our SDEC unit provides care seven days a week between 8am and 9pm for emergency patients who could otherwise be admitted to hospital.

What services does the SDEC unit offer?

Our SDEC unit has a team of staff to provide further same day assessment, diagnosis, care and treatment to patients. Our team includes support workers, nurses, clinical practitioners, doctors, sonographers, pharmacy and the specialist services listed below:

- Acute Medicine
- Cardiology
- Frailty (geriatrics)
- Respiratory
- Haematology and Oncology

Why have you been sent here?

The SDEC unit accepts referrals from GPs, the community team, West Midlands Ambulance, the walk-in centre and the Emergency Department.

It is likely that you have already been seen by one of these teams and they have decided that the SDEC unit is the most appropriate place of care for you to continue to be assessed and treated.

What will happen now?

Upon arrival to SDEC, you will have an initial assessment by one of our team who will check your blood pressure, temperature, pulse rate and rate of breathing.

You will be assessed by a senior clinician who will determine if any further tests are required, such as blood tests or an electrocardiogram (ECG), before deciding the most appropriate treatment plan for you.

We will start your treatment as soon as possible so that you can go home more quickly, and you will only need to stay in hospital overnight if it is absolutely necessary for your medical condition.

How long will I be here?

Every case is individual, so it is difficult to give an exact time. We may need to wait for the results of tests to come back.

If your symptoms do not improve, the team will discuss and arrange admission to a suitable area for your condition.

Can someone stay with me?

We would ask that only one person attends with you as they may have to wait outside the unit.

We do not allow children to accompany you on the unit, but if this causes concerns, please speak to the nurse in charge.

Can I leave the unit?

We would encourage you to remain in the unit during your visit. Refreshments and sandwiches are available.

What happens next?

The majority of our patients are able to go home on the same day following treatment. You may be asked to come back to us for a review or to return to your GP for follow-up care.

A small number of patients are admitted to hospital overnight.

Transport home

You will need to arrange your own transport home. If you experience difficulties with this, please speak to one of the nursing staff who can assist you.

Personal property

Please note that the hospital cannot accept responsibility for your property unless it is handed to a staff member for safekeeping and an official receipt is obtained.

Feedback

Our staff on the same day emergency care unit are committed to providing a positive experience for all of our patients and relatives. We are keen to hear your feedback about the service we provide and we encourage all patients to complete our Friends and Family Test.

If you are unhappy about any aspect of your care from the team on the day of your visit, please ask to speak to the nurse in charge.

Alternatively, you can discuss any concerns with our Patient Advice and Liaison Service (PALS) who can be contacted on **freephone 0800 073 0510**.

If you have any questions, or if there is anything you do not understand about this leaflet, please contact:

The same day emergency care (SDEC) unit

Russells Hall Hospital switchboard number: 01384 456111

This leaflet can be downloaded or printed from:

<http://dgft.nhs.uk/patients-and-visitors/patient-information-leaflets/>

If you have any feedback on this patient information leaflet, please email dgft.patient.information@nhs.net

This leaflet can be made available in large print, audio version and in other languages, please call 0800 073 0510.

للحصول على هذه النشرة بحجم أكبر، وعلى شكل إصدار صوتي و بلغات أخرى، الرجاء الاتصال بالرقم 08000730510.

此宣传单可提供大字版本、音频版本和其它语言版本，请拨打电话：0800 073 0510。

Ulotka dostępna jest również w dużym druku, wersji audio lub w innym języku. W tym celu zadzwoń pod numer 0800 073 0510.

ਇਹ ਪਰਚਾ ਵੱਡੇ ਅੱਖਰਾਂ, ਬੋਲ ਕੇ ਰੀਕਾਰਡ ਕੀਤਾ ਹੋਇਆ ਅਤੇ ਦੂਸਰੀਆਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਵੀ ਪ੍ਰਾਪਤ ਹੋ ਸਕਦਾ ਹੈ, 0800 073 0510 ਤੇ ਫੋਨ ਕਰੋ ਜੀ।

Aceasta broșura poate fi pusă la dispoziție tipărită cu caractere mari, versiune audio sau în alte limbi, pentru acest lucru va rugăm sunați la 0800 073 0510.

یہ کتابچہ آپ کو بڑے حروف کی لکھائی، سمعی صورت اور دیگر زبانوں میں مہیا کیا جا سکتا ہے۔ برائے مہربانی فون نمبر 08000730510 پر رابطہ کریں۔