

Freedom of Information request 00094 – IT hardware

7/6/23

Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,
Who is the current provider? - We currently procure laptops from CDW and desktop PCs and monitors via XMA

Is it contracted? If so, when does their contract end? - This was through a competitive tender process

Which OEM do you use? - We use a mixture of Lenovo and Dell devices

How many laptops and desktops are there in your estate? - We have 5143 devices currently in use.

How many users do you have? - There are circa 6,000 staff members at the Dudley Group

Who is the named person and their role in your organisation in charge of procurement for IT? - This is a mixture of roles but predominantly the IT Operations Director

What is your buying/refresh cycle? - We aim to refresh devices on a 5-year lifecycle

What is your annual spend on IT hardware such as laptops/desktops? - This is currently £600k per annum but subject to approval on an annual basis

How would you rate their service delivery on a scale of 1-10? - 9

Do you have an internal IT Department? - Yes

How many members does this department have? - 84 Whole Time Equivalent

Do you outsource any IT managed services? If so, who to?

How long is this contract? - ANS Ltd 3 years

How would you rate their service delivery on a scale of 1-10? - 7

Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use? - No – this was done through a competitive tender process

The Trust receives many requests for information on IT, o see previous responses please go to the Freedom of Information request disclosure log on the Trust website [Disclosure log - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](#) and in the search box type in 'IT'