

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-052023-00085

**Date:** 30/6/23

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

1. How many appointment requests for coil fittings did your trust receive? \*
2. How many appointment requests for coil removals did your trust receive?
3. How many Intrauterine device (IUD) fittings were performed by your trust?
4. How many Intrauterine device (IUD) removals were performed by your trust?
5. What was the average wait time for a patient to have a Intrauterine device (IUD) fitted?
6. What was the average wait time for a patient to have a Intrauterine device (IUD) removed?
7. How many complaints did your trust received regarding coil fittings?
8. How many complaints did your trust received regarding coil removals?

**Response**

Please see attached document.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow

FOI/REF FOI-

Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**

The Dudley Group NHS Foundation Trust

FOI-052023-00085

30/6/23

I am getting in touch from BBC Radio 4, File on 4. I wish to request the following information under the Freedom of Information Act:

For the following calendar years, 2023 (up to date), 2022, 2021, 2020, 2019, 2018 please provide the following information broken down by calendar year.

1. How many appointment requests for coil fittings did your trust receive? \*
2. How many appointment requests for coil removals did your trust receive?
3. How many Intrauterine device (IUD) fittings were performed by your trust?
4. How many Intrauterine device (IUD) removals were performed by your trust?
5. What was the average wait time for a patient to have a Intrauterine device (IUD) fitted?
6. What was the average wait time for a patient to have a Intrauterine device (IUD) removed?
7. How many complaints did your trust received regarding coil fittings?
8. How many complaints did your trust received regarding coil removals?

Response to question 1 – 4

Unfortunately, we do not hold information on how many appointment requests we have received for coil fittings / removals. We can, however, provide information on how many of each of the care activities have been recorded as having been performed.

Below is the count of performed Care Activities for the years requested:

	2018	2019	2020	2021	2022	2023 Jan-May
Complex IUS, IUD or implant	20	18	10	19	27	20
Implant consultation	1271	1320	964	1188	930	454
Implant early removal	66	49	28	15	14	22
Implant fit	693	739	542	766	696	313
Implant removal	721	756	646	939	772	331
IUD check	90	79	46	58	38	27
IUD insertion	250	244	208	255	262	115
IUD removal	145	211	152	194	175	92
IUD/IUS consultation	916	977	645	834	615	324

IUS check	101	111	62	58	62	37
IUS insertion	360	319	219	247	291	141
IUS removal	268	305	277	307	356	150
Localisation of missing threads/suspected displacement	43	45	41	52	44	3
Removal of impalpable implants	3	4	8	6	1	2

Response to questions 5 – 6

Unfortunately, we are unable to provide detail on the waiting time for each procedure. This is because the date of referral is not recorded.

Response to questions 7 & 8

The Trust's complaints system does not specifically register complaints against this subject matter and therefore the data on the number of complaints cannot be accurately provided.

A key word search has been completed against the word 'coil' in the description free text box of the complaint's records and only one complaint in 2018 can be located regarding coil fitting.