

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-062023-000160

Date: 27/7/23

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

1. In the last 60 days how many hours has your trust utilised Thornbury Nursing Services for agency nurses?
2. In the last 60 days which wards, departments were these TNS requests for?
3. Please can you confirm how many nursing shifts have been filled by Thornbury Nursing Services?
4. In the last 60 days has your Trust utilised any other off framework provider for agency nurses? If yes, please name these providers.
5. Please can you confirm how many shifts have been released/allocated to off framework agencies within the last 60 days?
6. In the last 60 days which wards, or departments were these off framework requests for?
7. Please can you confirm how many nursing shifts have been filled by off framework agencies within the last 60 days?
8. How many long-term lines of work or block bookings are currently being supplied by off framework agencies?
9. Which off framework agencies is the trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?
10. What is the average charge for both RMN's and RGN's from off framework agencies?
11. Who at director level is responsible for patient safety and staffing levels?
12. Who at temporary staffing is responsible for onboarding new agencies and could you provide me with their contact details?
13. Can you confirm if your Off-Framework agency suppliers list (PSL) is always looking to onboard new agencies. If not, what dates does the Trust review this list and look to bring new agencies onto it?

Response

The Trust has received many requests for information on agency staff, to see previous responses please go to the Trust's Freedom of Information request disclosure log [Disclosure log - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](https://www.dgft.nhs.uk/disclosure-log) and in the search box type in agency, Thornbury or off framework (or any other relevant word). Some of the previous responses that may be useful to you are, 017675, 017688, 017626, 017700, 017628, 0003, 0005, 0009, 00026 (there are many more responses on the disclosure log)

Nursing vacancies can be found [Job vacancy search: Which health sector? | trac.jobs \(dudleygroup.nhs.uk\)](https://www.dudleygroup.nhs.uk/trac/jobs)

The Board structure shows what areas each Director is responsible for can be found [Board structure - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](#)

Please note:- The Trust has almost eliminated agency usage and only uses agencies in extenuating circumstances and where authorised in order to support our financial plans and our patient experience. We have recruited significant numbers of additional staff and are making progress with reducing nursing vacancies

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust