

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-000312

**Date:** 8/9/23

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

Please respond to the following requests in line with the 2000 Freedom of Information Act:

1. Do you have staff banks for each of the below staffing groups?
  - Medical and Dental
  - Nursing and Midwifery
  - AHP and HSS
  - Admin and Clerical

- We have a Staff Bank (Temporary Staffing) that covers all the staff groups mentioned.
2. What technology/systems do you use to manage bookings for your staff banks? - Allocate Bank staff system
3. Are any of your staff banks managed by 3rd party providers? - No
4. If you answered yes to Q3, please state for each managed staff bank: N/A
  - a. Who the provider is
  - b. The contract expiry date.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)  
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Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**