

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-000308

**Date:** 23/11/23

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

Please provide information regarding the following systems:

Please note we are still waiting for confirmation for some of the question, the updates will be sent to you as soon as we receive them.

1. Document Management – No system installed
2. ePOA – No system installed
3. EPR – see below
4. Finance – see below
5. Finance BI and analytics system – No system installed - internal
6. HR – see below
7. Maternity – see below
8. Pathology PACS – No system installed
9. Payroll – See below
10. Population health management – No system installed - internal
11. Procurement Software – see below
12. Voice recognition – see below

3. EPR

- a) System type – EPR
- b) Supplier name - Altera
- c) System name - Sunrise
- d) Date installed – Dec 2016
- e) Contract expiration – Dec 2026
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework - NHS Framework Agreement for The Provision of Healthcare Clinical Information System Services
- i) Other systems it integrates with? – Cyber exemption
- j) Total value of contract (£) – £10 million

k) Notes - e.g. we are currently out to tender

4.

a) System type – Finance system

b) Supplier name - Capita

c) System name – IB Solutions

d) Date installed – over 10 years

e) Contract expiration – 31.03.2025

f) Is this contract annually renewed? - Yes/No No

g) Do you currently have plans to replace this system? - Yes/No - No decision yet made

h) Procurement framework - NHS LPP Framework Information Management & Technology (Reference 2019/S 108-263275), Lot 4.2 Finance Software

i) Other systems it integrates with? – [Waiting for an update](#)

j) Total value of contract (£) – £181,545 exc vat

k) Notes - e.g. we are currently out to tender

6. HR

a) System type – HR

b) Supplier name – SoftCat PLC (Allocate Software)

c) System name - Allocate

d) Date installed – pre 2018

e) Contract expiration – March 2026

f) Is this contract annually renewed? - No

g) Do you currently have plans to replace this system? - No

h) Procurement framework - HTE-005706 HealthTrust Europe's(HTE's) ICT Solutions 2019 Framework

i) Other systems it integrates with? – Cyber exemption

j) Total value of contract (£) – circa £1.07 million

k) Notes -

7. Maternity

a) System type – Maternity

b) Supplier name - Altera

c) System name - Sunrise

d) Date installed – Maternity module - Sept 2022

e) Contract expiration – Dec 2016

f) Is this contract annually renewed? - No

g) Do you currently have plans to replace this system? - No

h) Procurement framework -

i) Other systems it integrates with? – Cyber exemption

j) Total value of contract (£) – included in EPR contract

k) Notes -

9. Payroll

a) System type – Workforce

b) Supplier name – IBM through NHS Central Team

c) System name - ESR

d) Date installed – April 2007

- e) Contract expiration – National contract
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework – unknown – nationally negotiated
- i) Other systems it integrates with? – Expenses, time and attendance
- j) Total value of contract (£) – unknown – nationally negotiated
- k) Notes -

#### 11. Procurement to respond

- a) System type – Procurement – Purchasing module of the Finance system
- b) Supplier name – Capita
- c) System name – IB Solutions eSeries
- d) Date installed – Over 10 years
- e) Contract expiration – 31.03.2025
- f) Is this contract annually renewed? - Yes/No No
- g) Do you currently have plans to replace this system? - Yes/No No decision made
- h) Procurement framework - NHS LPP Framework Information Management & Technology (Reference 2019/S 108-263275), Lot 4.2 Finance Software
- i) Other systems it integrates with? – It is a module of the Finance system. GHX
- j) Total value of contract (£) – £181,545 exc vat
- k) Notes -

#### 12. BigHand

- a) System type – Voice Recognition
- b) Supplier name - BigHand
- c) System name - BigHand
- d) Date installed – pre 2018
- e) Contract expiration – Dec 2025
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework - NHS SBS NHS Shared Business Services The Digital Dictation, Speech Recognition & Outsourced Transcription Services Framework Agreement SBS/20/SM/WCC/9423
- i) Other systems it integrates with? – Cyber exemption
- j) Total value of contract (£) – circa £62.5k
- k) Notes -

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

FOI/REF FOI-

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**