

Trust Headquarters
 Russell's Hall Hospital
 Dudley
 West Midlands
 DY1 2HQ

Ref: FOI-012024-000541

Date: 04/03/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

1. Are the following entitled to Free parking at your hospital(s) car parks - indicate Y or N -disabled people?	
- frequent outpatient attenders	Yes
-parents of sick children staying overnight	Yes
- staff working night shifts	Yes
2. Are the following entitled to free parking at your hospital(s) car parks- indicate Y or N	
- visitors with relatives who are gravely ill	No
visitors to relatives who have an extended stay in hospital	No
carers of people in the above groups	No
3. Are the following entitled to reduced charge parking at your trust hospital(s) car parks - indicate Y or N - disabled people	
- frequent outpatient attenders	No – It is free
-parents of sick children staying overnight	No – It is free
- staff working night shifts	No – It is free
4. Are the following are entitled to reduced charge parking at your trust hospital(s) car parks - indicate Y or N	
-	
visitors with relatives who are gravely ill	No
visitors to relatives who have an extended stay in hospital	Yes – Max charge for 1 day
-carers of people in the above groups	No
5. What is the reduced charge for parking at your hospital(s) for those groups who qualify? Please list	Max 1 day charge

<p>6. Are any of the groups above required to pay in advance and then claim them money back for free parking or reduced charge parking at your hospital(s)? Please list</p>	<p>No</p>
<p>7. Who manages your hospital(s) carparks?</p>	<p>Dudley Group NHS Foundation Trust operates a Private Finance Initiative (PFI) Contract. A PFI is a type of public private partnership (PPP) used to fund major capital investments. The hospital buildings are not owned by the Trust but by Summit Healthcare (Dudley) Ltd who the Trust has the PFI contract with. The contract allows the Trust to use the buildings to provide its clinical services. Summit Healthcare (Dudley) Ltd are responsible for providing all of the estates and facility management services to ensure the buildings are always available for use, including the car parks.</p>
<p>8. How many parking charge notices have been issued at the trust hospital (s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12 month period)?</p>	<p>1319 PCN's issued.</p>
<p>9. How many many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12 month period)</p>	<p>200 Appeals received.</p>
<p>10. How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12 month period)?</p>	<p>106 appeals approved.</p>

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
 Trust Headquarters
 Russell's Hall Hospital
 Dudley
 West Midlands
 DY1 2HQ
 Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
 Wycliffe House
 Water Lane
 Wilmslow
 Cheshire
 SK9 5AF
 Tel: 0303 123 1113
www.ico.org.uk

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If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team
The Dudley Group NHS Foundation Trust**