

Trust Headquarters  
 Russell's Hall Hospital  
 Dudley  
 West Midlands  
 DY1 2HQ

**Ref:** FOI-022024-000671

**Date:** 29/02/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

1. Please provide figures the three longest stays in the trust's A&E department in for the year 2023/24 to date. If possible, please specify the month they each occurred and if there was a specific reason.
2. Please tell me the three longest stays in the trust's A&E department in 2022/23. If possible, please specify the month they each occurred and if there was a specific reason.
3. Please tell me how many patients were in the trust's A&E department for 24 hours or more before being admitted or discharged in 2023/24 to date.
4. Please tell me how many patients were in the trust's A&E department for 24 hours or more before being admitted or discharged in 2022/23.
5. Please tell me whether patients are ever cared for in non clinically designated areas during times of high demand in the A&E department? If yes, please could you specify where these areas are for example corridors, waiting rooms or relatives rooms.

**Response**

<p>1. Please provide figures the three longest stays in the trust's A&amp;E department in for the year 2023/24 to date. If possible, please specify the month they each occurred and if there was a specific reason.</p>	<p>To provide the information you have requested the Trust would need to look at individual patient records which is exempt under section 40 of the Act, Personal Information. The Trust is also applying Section 12(1) of the Act as the cost of compliance would exceed the appropriate limit.</p>
<p>2. Please tell me the three longest stays in the trust's A&amp;E department in 2022/23. If possible, please specify the month they each occurred and if there was a specific reason.</p>	
<p>3. Please tell me how many patients were in the trust's A&amp;E department for 24 hours or more before being admitted or discharged in 2023/24 to date.</p>	

4. Please tell me how many patients were in the trust's A&E department for 24 hours or more before being admitted or discharged in 2022/23.	
5. Please tell me whether patients are ever cared for in non clinically designated areas during times of high demand in the A&E department? If yes, please could you specify where these areas are for example corridors, waiting rooms or relatives rooms.	No. Patients may wait in the main waiting room, but any treatment is delivered in our front triage if required. We have not had any corridor care post COVID.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dqft.dpo@nhs.net](mailto:dqft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**