

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-032024-000705

Date: 06/03/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Please can you answer the following Freedom of Information Request at your earlier convenience:

1. What Patient Administration Systems (PAS) do you use within the trust? If you use more than one, please provide the name of the department and the PAS used.
2. When does the contract expire?
3. What Electronic Patient Record (EPR) / Electronic Health Records (EHR) system do you use within the trust? If you use more than one, please provide the name of the department and the EPR used.
4. When does the contract expire?
5. Could you please provide the name, phone number and email address of the person responsible for managing the PAS and EPR systems at the trust?
6. Could you please provide the name, phone number and email address of your Innovation Director at the trust?

Response

Question	Response
<p>1. What Patient Administration Systems (PAS) do you use within the trust? If you use more than one, please provide the name of the department and the PAS used.</p>	<p>Altera</p>
<p>2. When does the contract expire?</p>	<p>December 2026</p>
<p>3. What Electronic Patient Record (EPR) / Electronic Health Records (EHR) system do you use within the trust? If you use more than one, please provide the name of the department and the EPR used.</p>	<p>Altera</p>
<p>4. When does the contract expire?</p>	<p>December 2026</p>
<p>5. Could you please provide the name, phone number and email address of the person responsible for managing the PAS and EPR systems at the trust?</p>	<p>Board structures can be found on the Trust's external website Directorate structures - The Dudley Group NHS Foundation Trust (dgft.nhs.uk)</p> <p>Board structure - The Dudley Group NHS Foundation Trust (dgft.nhs.uk)</p> <p>This structure identifies the director with the overall responsibility of IT Adam Thomas</p> <p>Adam can be contacted by ringing hospital switchboard on 01384 456111 and asking for his PA.</p>
<p>6. Could you please provide the name, phone number and email address of your Innovation Director at the trust?</p>	<p>Board structures can be found on the Trust's external website Directorate structures - The Dudley Group NHS Foundation Trust (dgft.nhs.uk)</p> <p>Board structure - The Dudley Group NHS Foundation Trust (dgft.nhs.uk)</p> <p>Director of Strategy & Integration Kat Rose</p> <p>Kat Rose can be contacted by ringing hospital switchboard on 01384 456111 and asking for her PA.</p>

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust