

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-032024-000723

**Date:** 12/03/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

Mean average wait between booking a GP appointment and the GP appointment taking place in days at your NHS Trust in each of the years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

Number of patients waiting more than 42 days between booking a GP appointment and the GP appointment taking place at your NHS Trust in each of the years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

Number of patients waiting more than 56 days between booking a GP appointment and the GP appointment taking place at your NHS Trust in each of the years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

Number of patients waiting more than 182 days between booking a GP appointment and the GP appointment taking place at your NHS Trust in each of the years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

Number of patients waiting more than 365 days between booking a GP appointment and the GP appointment taking place at your NHS Trust in each of the years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

The longest time a patient has currently been waiting between booking a GP appointment and the GP appointment taking place in days at your NHS Trust

## Response

Unfortunately, the Trust does not hold this information as GP surgeries are an external organisation, please follow the link below for more information.

[Contact us: Black Country ICB](#)

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**