

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-032024-000726

**Date:** 25/03/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

Please find below answers to the following questions.

| Please answer the following questions regarding your current RIS provider                             |   |
|---|---|
| Do you have a RIS (Radiology Information System)? If not, please do not provide any further response. |   |
|   |   |
| 1. Which supplier?  | <i>Magentus</i>   |
| 2. What is the system name?   | <i>Cris</i>   |
| 3. When was it installed?   | <i>20+ years</i>  |
| 4. When does the contract expire?   | <i>Mar-26</i>   |
| 5. Is it annually renewed?  | <i>No</i>   |
| 6. What procurement framework do you use?   | <i>National Framework Agreement for Medical IT, Lot 1</i>   |
| 7. What were the installation costs?  | <i>Inclusive</i>  |
| 8. What were the training costs?  | <i>Inclusive</i>  |
| 9. What are the maintenance costs?  | <i>Inclusive</i>  |
| 10. What is the annual spend on RIS?  | <i>Providing cost would reveal commercial in confidence contract pricing arrangements so as per FOI Exemption 43 (2):</i> |
| 11. What is the total value of the contract?  |   |

|  |  |
|--|--|
|  | <p><i>FOI exemption 43 (2) 'Commercial Interests: The level of competition currently experienced within the NHS is such that the release of detailed information specifically relating to service level reporting detailing capacity and funding would have a prejudicial impact on the Trust resulting in it being less competitive.</i></p> <p><i>Therefore, the Trust wishes to use Freedom of Information exemption section 43 (2) Commercial Interests (where information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it)).</i></p> |
| <p><b>12. Do you currently have plans to replace the system? If so, why?</b></p> | <p style="text-align: center;"><b>No</b></p>   |

|  |   |
|--|---|
| <p><b>Please answer the following questions regarding your former RIS provider</b></p>   |   |
| <p>Did you have a different RIS (Radiology Information System) system in the past? If not, please do not provide any further response.</p> |   |
| <p><b>1. Which supplier?</b></p>   | <p style="text-align: center;"><i>N/A</i></p> |
| <p><b>2. What is the system name?</b></p>  | <p style="text-align: center;"><i>N/A</i></p> |
| <p><b>3. When was it installed?</b></p>  | <p style="text-align: center;"><i>N/A</i></p> |
| <p><b>4. When did the contract expire?</b></p>   | <p style="text-align: center;"><i>N/A</i></p> |
| <p><b>5. Was it annually renewed?</b></p>  | <p style="text-align: center;"><i>N/A</i></p> |
| <p><b>6. What procurement framework did you use?</b></p>   | <p style="text-align: center;"><i>N/A</i></p> |
| <p><b>7. What were the installation costs?</b></p>   | <p style="text-align: center;"><i>N/A</i></p> |
| <p><b>8. What were the training costs?</b></p>   | <p style="text-align: center;"><i>N/A</i></p> |
| <p><b>9. What were the maintenance costs?</b></p>  | <p style="text-align: center;"><i>N/A</i></p> |
| <p><b>10. What was the annual spend on RIS?</b></p>  | <p style="text-align: center;"><i>N/A</i></p> |
| <p><b>11. What was the total value of the contract?</b></p>  | <p style="text-align: center;"><i>N/A</i></p> |

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
 Trust Headquarters  
 Russell's Hall Hospital  
 Dudley  
 West Midlands  
 DY1 2HQ  
 Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
 Wycliffe House  
 Water Lane  
 Wilmslow  
 Cheshire  
 SK9 5AF  
 Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

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If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team  
The Dudley Group NHS Foundation Trust**