

Trust Headquarters
 Russell's Hall Hospital
 Dudley
 West Midlands
 DY1 2HQ

Ref: FOI-032024-000739

Date: 18/03/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Response

<u>Question</u>	<u>Responses</u>
1. What software do you use for your Payroll, HR and Finance solutions? How much annually do you spend on each? When does the contract expire?	<p>We use the NHS Workforce system which is ESR.</p> <p>This is free to NHS Organisations and has no contract expiry.</p> <p>We use Allocate for rostering, the contract ends in March 2026 and Assure for expenses, the contract expires in 2025 for expenses.</p>
2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?	<p>Inhouse.</p>
3. How many people do you pay each month using your payroll solution?	<p>We pay approx. 6500 monthly and 1530 weekly.</p>
4. How many pensioners do you pay using your payroll solution?	<p>None</p>
5. Do you use Microsoft power platform technologies such as	<p>No</p>

Power Automate, Power Virtual Agents?	
6. What is the employee count in your organisation?	5656 weekly and 6933 Monthly
7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?	No not in the delivery.
8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?	No
9. Who in your organisation is the head of service for HR and Payroll software or services and what is their role?	Head of Payroll Services Head of People - Workforce, Wellbeing and Employee Relations.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust