

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-012024-000605

Date: 24/07/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

I would like information on your trust's **acute learning disability liaison service**, which is a team that is specifically trained in caring for people with a learning disability following admission to an acute hospital.

Please answer the following 3 questions under the Freedom of Information Act and see example answers as a guide.

1. Does your trust have an acute learning disability liaison service? **Yes/No** [please delete as possible]
 - I. If so, what year was it set up and first became active? [For example: 2011]
 - II. What are the service team's working hours? Does the service offer out of hours support? [For example: Mon-Fri 9am to 5pm, no out of hours covered]

2. Do you have any Nursing and Midwifery Council **registered nurses in learning disabilities** working in the acute learning disability liaison service? **Yes/No** [please delete as possible]
 - I. If yes, what is the headcount number and their agenda for change banding? [for example: 2 X registered nurses in learning disabilities, both band 5]
 - II. What are the full time equivalent (FTE) hours or whole time equivalent (WTE) hours that this post or posts amount to? [for example: 1.0 FTE post which equates to 37.5 hours]

3. Do you have any other staff members work in the acute learning disability liaison service? **Yes/No** [please delete as possible]
 - I. If yes, what is the headcount and their agenda for change banding? [for example: 1 x band 4 staff member]
 - II. Please specify the specific roles employed (i.e.: describe whether they are registered adult nurses, registered children's nurses or registered mental health nurses (not

registered learning disability nurses) or any other kind of role?(For example: 2 X staff members, of which 1 is a healthcare assistant and 1 is a registered adult nurse) [for example: 1 X healthcare assistant]

III. What are the full time equivalent hours (FTE) or whole time equivalent (WTE) hours this post or posts amount to? [for example: 1.0 FTE post which equates to 37.5 hours]

Please ensure your organisation’s name is on the email reply.

Please respond within the 20 days required by statute, which by my estimation is 28 February 2024.

Response

Diabetes Service	
1. Please can you confirm the Trust operates a Diabetes Service?	Yes
2. Please provide a Service Specification, and/or service description and/or other documents that describe this service (whether standalone or integrated in a broader Service Specification)	<p>Nurse led clinics</p> <p>Nurse led follow up clinics</p> <p>Antenatal clinics</p> <p>clinic for 6-week postnatal</p> <p>Pump clinics</p> <p>DAFNE clinics</p> <p>Libre clinics</p> <p>DEXCOME telephone clinics</p> <p>Telephone Help line clinics</p> <p>Go pump clinics</p> <p>Go surge clinics</p> <p>Outreach clinics / daily</p> <p>Podiatry outreach</p> <p>Podiatry diabetes clinic</p> <p>Podiatry foot care clinics</p>
3. What is the title of the clinician who is clinically responsible for patients seen in this service? What GMC specialist register is this clinician on?	We have several clinicians responsible for patients seen in the service (6 consultants)

4. Is it possible to book into this service using the Electronic Referral Service?	Yes GP's refer through the electronic system
5. Please provide any subspecialty pathways or protocols related to this service	Feel free to ignore these questions from the FOI request for simplicity.
6. Please provide any quality metrics or reports for this service?	Feel free to ignore these questions from the FOI request for simplicity.
7. Does the Trust subcontract any of this service? If so, please provide the name of the provider and their service specification.	No

Endocrinology Service	
1. Please can you confirm the Trust operates an Endocrinology Service?	Yes
2. Please provide a Service Specification, and/or service description and/or other documents that describe this service (whether standalone or integrated in a broader Service Specification)	<p>The Endocrine nursing team are based in an outpatient setting, providing new and follow-up clinic appointments to both new and established patients with endocrine disorders, receiving referrals from multiple agencies in primary and secondary care. The patients we manage include primary and secondary conditions including hyper/hypothyroidism, hyper/hypoparathyroidism, hypogonadism, pituitary, and adrenal conditions to name a few.</p> <p>We are also the first point of call to review suspected new adrenal patients where we complete appropriate work-up, working closely within the multi-disciplinary team, presenting results and findings to the team which allow for the MDT to provide individual holistic care plans.</p> <p>We provide dynamic endocrine testing within a day case setting. Managing complex endocrinology testing to ensure patients receive a gold standard care plan following interpretation of results, supporting patients with any new treatments plans.</p> <p>Patients under our care who have Parathyroid, thyroid surgery or radioactive iodine treatment are reviewed and their treatment managed by us post operatively/procedure, ensuring best practice follow-up and new treatment review/planning.</p>

	<p>We provide education sessions, one to one and group sessions allowing our adrenal insufficient patients a chance to discuss their care with us and the opportunity to discuss with other patients with similar experiences.</p> <p>The endocrine nursing team work over 6 days a week, offering patients flexible clinic appointments including early morning, late evenings, and Saturdays. Allowing patients with busy lifestyles access to the services provided here in the Endocrine team at Russell's Hall Hospital. We also have an email and a telephone hotline available to patients to contact us with any queries or concerns in between their clinical follow-ups.</p>
3. What is the title of the clinician who is clinically responsible for patients seen in this service? What GMC specialist register is this clinician on?	We have several clinicians responsible for patients seen in the service (6 consultants)
4. Is it possible to book into this service using the Electronic Referral Service?	Yes, GP's refer through the electronic system
5. Please provide any subspecialty pathways or protocols related to this service, including Gonadal and/or Thyroid Disease	Feel free to ignore these questions from the FOI request for simplicity.
6. Please provide any quality metrics or reports for this service?	Feel free to ignore these questions from the FOI request for simplicity.
7. Does the Trust subcontract any of this service? If so, please provide the name of the provider and their service specification.	No

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dqft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust