

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-022024-000673

**Date:** 25/07/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

**Can you please provide an update regarding aspects of your Trust's Cloud usage and Data storage details?**

**The four questions are in the attached spreadsheet, which I would be grateful if you could fill in.**

**Response**

**Please find attached Excel Spreadsheet.**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire

FOI-022024-000673

SK9 5AF

Tel: 0303 123 1113

[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**

Can you please provide an update on the following 4 questions regarding your Trust's Infrastructure?

1. For each element of IT infrastructure below, please provide the requested details:	Main provider	Annual spend 2022-2023	Contract end date	Additional notes
Desktop management	BMC	£23,779.19	19/02/2028	
Networking	Cisco			Multiple contracts difficult to breakdown.
Data Centre	2BM	£36,488.41	31/12/2025	
Server management	Vmware	£28,789.86		Multiple contracts, different end dates.
IT Security	Exemption	£76,214.29	04/12/2026	
Email and collaboration	NHS Mail (Accenture)			
Processing and computer capacity	BMC	£23,779.19	19/02/2028	

2. For each of the elements below, please provide details about your cloud provider:	Main provider	Contract end date	Additional notes
Data storage	Microsoft Azure		
Networking	Microsoft Azure		
Back-up and archive	Commvault	31/10/2027	
Application databases	Microsoft Azure		
Big Data analytics databases	Microsoft Azure		
Email and collaboration	N/A		
Processing and computer capacity	N/A		

3: For each element detailed below, how does your organisation manage its data storage?	On premises	Off premises	Main supplier	Annual spend 2022-2023	Contract end date	Additional notes
In-house data centre <b>DEFINITION:</b> Physical or virtual servers that are connected internally and externally through networking and communication equipment to store, transfer and access digital information	Yes	Yes	Vmware			Multiple contracts, difficult to breakdown
Shared service <b>DEFINITION:</b> The consolidation of business operations that are used by multiple parts of the same organization.	Yes	Yes	Vmware			Multiple contracts, difficult to breakdown
Data Storage Management <b>DEFINITION:</b> The management of various data storage methods used in the Trust	Yes	Yes	NetApp			Multiple contracts, difficult to breakdown
Other (please specify)						

4: For each of the network supply systems listed below, please provide the requested details:	Main provider	Annual spend 2022-	Contract end date	Additional notes
Data network (broadband) <b>DEFINITION:</b> Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device	Virgin Media	£415,745.50	26/06/24	Renewal currently in place.
WiFi (hardware) <b>DEFINITION:</b> Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet	Cisco			Multiple contracts, difficult to breakdown
CoIN (if applicable) - Community of Interest Network	Cisco			Multiple contracts, difficult to breakdown
WAN (Wide Area Network) <b>DEFINITION:</b> WANs connect users and applications in geographically dispersed locations	Cisco			Multiple contracts, difficult to breakdown
Other (please specify)				