

Trust Headquarters
 Russell's Hall Hospital
 Dudley
 West Midlands
 DY1 2HQ

Ref: FOI-062024-000943

Date: 18/07/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Agency					
		Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
For each of the staff group categories:					
1	Do you have an in-house temporary staffing team to manage your agency OR is this outsourced to a company? (In-house/Outsourced)				
2	If outsourced, what is the name of this company?				
3	If outsourced, what was the start date for the contract with this provider? (dd/mm/yyyy)				
4	If outsourced, what is the expiry date for the contract with this provider? (dd/mm/yyyy)				
5	In total, how many Agency shift hours were worked in 2023? (most recent 12 month period)				
For each of the staff group categories:		Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical

5	Do you use agency technology (VMS (vendor management system)) to manage the cascading of vacancies to one or more agencies? (Yes/No/Not Applicable)				
6	If the response was YES to question 5, what is the name of your VMS (vendor management system) technology?				
7	What was the contract start date for the provider you currently use? (dd/mm/yyyy)				
8	What is the contract expiry date for the provider you currently use? (dd/mm/yyyy)				
Direct Engagement					
For each of the staff group categories:		Medical and Dental	AHPs and HSS	Admin and Clerical	
1	Do you undertake direct engagement (DE) arrangements to make savings on VAT on agency workers? (YES/NO)				
2	What is the name of your DE provider/technology?				
3	What is the contract expiry date for the provider/technology that you currently use for direct engagement? (dd/mm/yyyy)				

Response

Please see responses in the table below.

Agency					
For each of the staff group categories:		Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
1	Do you have an in-house temporary staffing team to manage your agency OR is this outsourced to a company? (In-house/Outsourced)	In house	In house	In house	In house
2	If outsourced, what is the name of this company?	n/a	n/a	n/a	n/a
3	If outsourced, what was the start date for the contract with this provider? (dd/mm/yyyy)	n/a	n/a	n/a	n/a

4	If outsourced, what is the expiry date for the contract with this provider? (dd/mm/yyyy)	n/a	n/a	n/a	n/a
5	In total, how many Agency shift hours were worked in 2023? (most recent 12 month period)	19,129	25,399	4,275	1,503
For each of the staff group categories:		Medical and Dental	Nursing and HCAs	AHPs and HSS	Admin and Clerical
5	Do you use agency technology (VMS (vendor management system)) to manage the cascading of vacancies to one or more agencies? (Yes/No/Not Applicable)	n/a	n/a	n/a	n/a
6	If the response was YES to question 5, what is the name of your VMS (vendor management system) technology?	n/a	n/a	n/a	n/a
7	What was the contract start date for the provider you currently use? (dd/mm/yyyy)	n/a	n/a	n/a	n/a
8	What is the contract expiry date for the provider you currently use? (dd/mm/yyyy)	n/a	n/a	n/a	n/a
Direct Engagement					
For each of the staff group categories:		Medical and Dental	AHPs and HSS	Admin and Clerical	
1	Do you undertake direct engagement (DE) arrangements to make savings on VAT on agency workers? (YES/NO)	Yes	n/a	n/a	
2	What is the name of your DE provider/technology?	Allocate-Staff Direct	n/a	n/a	
3	What is the contract expiry date for the provider/technology that you currently use for direct engagement? (dd/mm/yyyy)	March 2026	n/a	n/a	

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
 Trust Headquarters
 Russell's Hall Hospital
 Dudley
 West Midlands

DY1 2HQ

Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Tel: 0303 123 1113

www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust