

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-072024-0001014

**Date:** 26/07/2024

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000.

**Request**

The information that we require, under the Freedom of Information Act, is as follows:

- 1) Do you use a tool for Surveys? (a survey tool would help to create the survey, design the questions, distribute the survey, drive responses, and build out reports and insights into the data).
- 2) If so, which supplier do you use for this tool?
- 3) How much do you spend annually on a Survey Tool?
- 4) Which month & year does your contract with your supplier end?
- 5) Who is the budget holder for this contract?

**Response**

- 1) Do you use a tool for Surveys? (a survey tool would help to create the survey, design the questions, distribute the survey, drive responses, and build out reports and insights into the data).

**Yes**

- 2) If so, which supplier do you use for this tool?

**Microsoft Forms**

- 3) How much do you spend annually on a Survey Tool?

**£0, our main NHS Staff Survey and Pulse Surveys are not managed locally but via NHS nationally.**

- 4) Which month & year does your contract with your supplier end?

## Continual agreement

5) Who is the budget holder for this contract?

## IT Department

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**