

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-072024-0001016

Date: 01/08/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

1. How many cyber incidents ([threat](#) and [breach](#)) occurred in the last two years (1st of July 2022-1st of July 2024)?

2. For each of the following cyber incident types, please indicate if your organisation experienced them in any month from the 1st of July 2022- 1st of July 2024. If yes, specify the month(s) in which they occurred:

- Phishing attacks: Yes/No. If yes, which month(s)?
- Ransomware attacks: Yes/No. If yes, which month(s)?
- Distributed Denial of Service (DDoS) attacks: Yes/No. If yes, which month(s)?
- Data breaches: Yes/No. If yes, which month(s)?
- Malware attacks: Yes/No. If yes, which month(s)?
- Insider attacks: Yes/No. If yes, which month(s)?
- Cloud security incidents: Yes/No. If yes, which month(s)?
- Social engineering attacks (excluding phishing): Yes/No. If yes, which month(s)?
- Zero-day exploits: Yes/No. If yes, which month(s)?

3. For each of the following supplier types, please indicate if any cyber incidents related to them occurred between the 1st of July 2022-1st of July 2024. If yes, specify the volume of cyber incidents that occurred:

- IT service providers: Yes/No
- Medical equipment suppliers: Yes/No
- Software vendors: Yes/No
- Cloud service providers: Yes/No
- Data storage/management companies: Yes/No
- Telecommunications providers: Yes/No
- Security service providers: Yes/No
- Managed service providers (MSPs): Yes/No
- Third-party payment processors: Yes/No

4. During the period from 1st of July 2022 -1st of July 2024, did your organisation experience any of the following impacts due to cyber incidents?

- Were any appointments rescheduled due to cyber incidents? Yes/No
- Was there any system downtime lasting more than 1 hour? Yes/No
- Did any data breaches occur? Yes/No

- Were any patients affected by data breaches? Yes/No

5. What percentage of your cybersecurity budget is allocated to each of the following supply chain security technologies? Please indicate the percentage for each:

- Third-party risk assessment tools: ___%
- Vendor management systems: ___%
- Supply chain visibility and monitoring solutions: ___%
- Secure data sharing platforms: ___%
- Multi-factor authentication for supplier access: ___%
- Endpoint detection and response (EDR) for supplier systems: ___%
- API security solutions: ___%

Response

It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruptions and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers this information to be sensitive information and are therefore holding this information under Section 31(1) of the Freedom of Information Act – information is exempt if its disclosure under this Act would or would be likely to, prejudice – (a) the prevention or detection of crime.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
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DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team
The Dudley Group NHS Foundation Trust**