

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-082024-0001063

Date: 14/10/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act

2000. **Request**

1. I would like a breakdown of complaints relating to maternity care for the years 2019,2020,2021,2022,2023 and 2024 year to date. I would like to know the reason for the complaint and whether it was upheld.
2. I would like to know how much compensation was paid to patients relating to maternity care in the 2019,2020,2021,2022,2023 and 2024 year to date from the Trusts budget not via NHS resolution.
3. For 2022, 2023 and 2024 year to date I would like to know the reason for the compensation pay out.

Response

1. Please find attached Excel Spreadsheet

2. I would like to know how much compensation was paid to patients relating to maternity care in the 2019,2020,2021,2022,2023 and 2024 year to date from the Trusts budget not via NHS resolution.

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3. For 2022, 2023 and 2024 year to date I would like to know the reason for the compensation pay out.

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Please make a formal request to The Dudley Group NHS Foundation Trust dgft.foi@nhs.net quoting the above reference number should you require a copy of these reports.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust