

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-102024-0001178

Date: 17/10/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Dear Freedom of Information Officer

I hope this message finds you well. Under the Freedom of Information Act 2000, I would like to request information regarding your Trust's practices related to dispensing and prescribing medications in the following areas. Please respond by selecting the most appropriate option for each question:

1. Emergency Departments (ED):

- Are Take-Home (TTO) medications dispensed directly to patients from the ED?
 - Yes, always.
 - Yes, but only during certain hours (e.g., out-of-hours).
 - No, a prescription is issued for collection at a pharmacy.
 - Hybrid model: Medications are dispensed during certain hours, and a prescription is issued at other times.

2. Outpatient Clinics:

- Are medications dispensed directly to patients in outpatient clinics?
 - Yes, always.
 - Yes, but only during certain hours.
 - No, a prescription is issued for collection at a pharmacy.
 - Hybrid model: Medications are dispensed during certain hours, and a prescription is issued at other times.
- If prescriptions are issued, can these prescriptions be fulfilled at any pharmacy?
 - Yes, the prescriptions can be taken to any pharmacy.
 - No, the prescriptions are restricted to the hospital pharmacy.

3. In-Patients Being Discharged:

- For in-patients being discharged, are TTO medications dispensed directly from the hospital pharmacy, or is a prescription given?
 - Medications are always dispensed directly.
 - A prescription is given for the patient to collect the medications from a pharmacy.
 - Hybrid model: Some medications are dispensed directly, while others are prescribed for collection.

Response

Please see our responses highlighted in green.

1. Emergency Departments (ED):

- Are Take-Home (TTO) medications dispensed directly to patients from the ED?
 - Yes, always.
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 - Hybrid model: Medications are dispensed during certain hours, and a prescription is issued at other times.

2. Outpatient Clinics:

- Are medications dispensed directly to patients in outpatient clinics?
 - Yes, always.
 - Yes, but only during certain hours.
 - No, a prescription is issued for collection at a pharmacy.
 - Hybrid model: Medications are dispensed during certain hours, and a prescription is issued at other times.
- If prescriptions are issued, can these prescriptions be fulfilled at any pharmacy?
 - Yes, the prescriptions can be taken to any pharmacy.
 - No, the prescriptions are restricted to the hospital pharmacy, note: FP10 prescriptions are issued to patients when Pharmacy is closed to be dispensed in any community pharmacy

3. In-Patients Being Discharged:

- For in-patients being discharged, are TTO medications dispensed directly from the hospital pharmacy, or is a prescription given?
 - Medications are always dispensed directly.
 - A prescription is given for the patient to collect the medications from a pharmacy.
 - Hybrid model: Some medications are dispensed directly, while others are prescribed for collection.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire

FOI-102024-0001178

SK9 5AF

Tel: 0303 123 1113

www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust