

Trust Headquarters  
 Russell's Hall Hospital  
 Dudley  
 West Midlands  
 DY1 2HQ

**Ref:** FOI-012025-0001355

**Date:** 14.5.25

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

1. Please confirm whether your trust has ever utilised an Insourcing model to combat and reduce waiting list times?	Yes
2. If so, please can you confirm whether one has been utilised in the last 12 months, and for what specialty including any associated sub-specialty.	Yes, we have used insourcing in Dermatology, Neurology, Cardiology and Trauma & Orthopaedics (in the last 12 months  (Insourcing in Dermatology was not utilised during Oct 24-Dec 24.)
3. Please confirm the frameworks utilised for insourcing and if there were any direct awards made. If so, please confirm who they were made to and for what purpose	SBS for 18 Week Support Ltd outpatient clinic support & a Direct Award.  For triage of referrals Countess of Chester for Mediservices & A further comp was undertaken.  Consultant Connect - CCS G-Cloud 13 RM1557.13. Direct Award.  Express Diagnostics - NHSSC Framework Cardiac Diagnostics Equipment, Technologies and Related Equipment and Services 2022/S 000-000127. Further Competition.  Health Now - CCS Insourced Services to Support the Provision of Healthcare Services Framework Agreement ("Framework Agreement") ref. RM6276 Lot 1. Further Competition.

<p>4. In the period 1st October 2024 to 31st December 2024 please provide a breakdown of:</p> <p>Total trust spends with Insourcing contracts</p> <p>Please provide a further breakdown for Insourcing contracts by:</p> <p>Spend per specialty</p> <p>Spend per agency name</p>	<p>Please see below table for the timeframe required</p>
<p>5. Please confirm your allocated budget for Insourcing staffing for the period 1st October 2024 to 31st December 2024</p> <p>—</p>	

	Spend £				Budget
	Oct-24	Nov-24	Dec-24	Total	Oct 24 - Dec 24
<b>Neurology</b>					
18 Week Support Ltd	£ 35,670	£ 42,905	£ 40,907	£ 119,482	£ -
Consultant Connect	£ 7,881	£ 11,679	£ 16,144	£ 35,704	£ 89,886
<b>Cardiology</b>					
Express Diagnostics	£ 22,293	£ 18,197	£ 22,164	£ 62,654	£ 65,000
Health Now	£ 34,947	£ 31,785	£ 19,389	£ 86,121	
<b>Trauma &amp; Orthopaedics</b>					
Medi services	£ 13,800	£ 18,000	£ 12,000	£ 43,800	£ 19,176
<b>Total</b>	<b>£ 114,591</b>	<b>£ 122,566</b>	<b>£ 110,604</b>	<b>£ 347,761</b>	<b>£ 174,062</b>

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**