

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-032025-0001502

Date: 14.5.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Can you please provide an update on your Trust's Infrastructure, including aspects of Database software, Wifi coverage, and Virtualisation? The questions are in the attached spreadsheet, which I would be grateful if you could fill in

Response

1. Do your Trust have a Print Management solution?	Yes/No	Supplier	Contract end date	Total annual spend 2023/2024 [£]
	Yes	Ricoh	01.06.29	unknown awaiting usage invoice

2. Regarding your trust's mobile device management (MDM) policy, please provide details for each element below:	Main product	Main Supplier	Total annual spend 2023/2024 [£]	Contract end date	Additional notes
Smartphones	Intune	Microsoft	£0.00	N/A	MDM Free of Charge through NHSE / NHSmail agreement
Tablets	Intune	Microsoft	£0.00	N/A	MDM Free of Charge through NHSE / NHSmail agreement
Other (please specify):					

3. For each element of IT infrastructure below, please provide the requested details:	In house or outsourced	Main product	Total annual spend 2023/2024 [£]	Contract end date	Additional notes
- Desktop management	In House	BCM	23779.49+VAT	19/02/2028	N/A
- Networking	In House	Solarwinds	£14,562.79 + VAT	16/04/2026	
-Data Centre: hardware	In House	Cisco UCS	EPR Cisco UCS Support, 23/24 annual cost is £6718.93 + VAT contract end date is 25/05/25 - 1 x M4 Blades ESX Newer 23/24 annual cost is £1,110.44 + VAT contract end date is 15/06/25 UCS Support, 23/24 annual cost is £915.94 + VAT contract end date is 30/11/25		
-Server management	In House	Solarwinds	14562.79 +VAT	16/02/2026	N/A
- IT/cyber security support supplier?	In House	Sophos	£69,296 + VAT	04/12/2026	

4a. What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes
Do you have applications that cannot run in a virtualised or cloud environment?	98%	Vmware / Azure	
DEFINITION: A virtual server re-creates the functionality of a dedicated physical server. It exists transparently to users as a partitioned space inside a physical server.			

4b. In relation to your trust's virtual servers, please provide the requested information.	Number of servers	Owned or Leased	Average age of servers	Main supplier	Total annual spend 2023/2024 [£]
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	500	Owned / Leased	3yrs	Vmware	
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5. Does your trust have any virtualised desktops?	Main product	Main supplier	Total annual spend 2023/2024 [£]	Number of virtual desktops	Contract end date
DEFINITION: A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	N/A	N/A	N/A	N/A	N/A

6. If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	Yes	N/A at present	N/A at present	N/A at present

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell’s Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

FOI/REF FOI-

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust