

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-042025-0001518

**Date:** 13.5.25

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

1. In the period 1 <sup>st</sup> December 2024 – 1 <sup>st</sup> March 2025 what is your “on” Framework Agency expenditure and total number of hours filled for Nursing and HCA staff? (Band 2 up to Band 7)? Please break down per month.	None / £0
2. In the period 1 <sup>st</sup> December 2024 – 1 <sup>st</sup> March 2025 what is your “Off” Framework Agency expenditure and total number of hours filled for Nursing and HCA staff? (Band 2 up to Band 7)? Please break down per month.  • Please provide a further breakdown by: spend per band and spend per agency name.	None / £0
3. Do you have an in-house temporary staffing team to manage your agency requests OR is this outsourced to a Master Vendor or Neutral Vendor provider? – if outsourced, what is the name of the company?	In house team
4. If outsourced, what was the start date and expiry date of the contract with this provider?	N/A please see response above
5. What is your current Bank staff fill rate for Nursing and HCA Staff?	83%

6. What is your current Agency fill rate for Nursing and HCA Staff?	Nil / Not Applicable
7. How many agencies are currently supplying the Trust with nursing and HCA staff and what are their names?	None
8. Who is head of your procurement or temporary staffing team responsible for approving framework agencies who are wishing to join your preferred supplier list and what are their contact details?	<p>Health Trust Europe (HTE) do all the due diligence and manage the process for all agencies who want to join the framework. Once completed, Trusts on the framework sign Service Level Agreements with each supplier via HTE.</p> <p>If anyone contacted us asking to join our preferred suppliers list, we would have to refer them to HTE.</p> <p><a href="http://www.healthtrusteurope.com">www.healthtrusteurope.com</a></p>

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**