

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-042025-0001544

Date: 14.5.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

I am writing to request the following information under the Freedom of Information Act 2000 regarding your trust's radiology and imaging services.

This information is being requested to support an open-source market analysis of radiology IT infrastructure, imaging workflows, and outsourcing practices across NHS trusts in order to better understand service delivery models.

We believe the best people to query about these questions would be the Head/Chief of Radiology or the Radiology Practice Manager.

Who is the developer of PACS software or service used within the trust?	Intelerad
Under which contract or tender is this PACS software or service supplied?	NHS Supply Chain (NHSSC) Framework
When does this contract for PACS software or service come up for renewal?	January 2029

Who is the developer of DICOM routing software or service used within the trust?	Intelerad
Under which contract or tender is this DICOM routing software or service supplied?	NHS Supply Chain (NHSSC) Framework
When does this contract for DICOM routing software or service come up for renewal?	January 2029

Who is the developer of VNA software or service used within the trust?	FujiFilm
Under which contract or tender is this VNA software or service supplied?	QE Facilities Framework Agreement
When does this contract for VNA software or service come up for renewal?	December 2026

Does your trust currently engage with any external teleradiology providers?	Yes
If yes, please name the providers involved, and provide any immediately available	Teleconsult Healthcare Ltd, 4Ways Healthcare and Everlight Radiology

statistics on the usage of these teleradiology services.	- 1 Nov 2021 – 3 June 2025, Medicare 1 Dec 2026
When do these contracts for teleradiology services come up for renewal?	

Medical Imaging Volumes

Please provide any immediately available statistics or raw data on medical imaging volumes within the trust.

Between 1 st January 2024 to 31 st December 2024, we had 331,759 Patient studies totalling 70,266,318 images
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If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell’s Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust