

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-082025-0001811

Date: 14.8.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

Please respond to the following questions as completely as possible.

1.) Please provide your organisation's total spend on cloud infrastructure for the last three financial years. (Please use the following categories)

<£1M

£1M - £2M

£2M-£5M for the 3 financial years

£5M-£10M

>£10M

2022-2023

2023-2024

2024-2025

2.) Please list all of the hyperscaler cloud providers your organization currently uses:

Amazon Web Services (AWS)

Google Cloud Platform (GCP)

Alibaba Cloud

Microsoft Azure

Oracle Cloud Infrastructure (OCI)

Other.....

3.) Is your organisation considering using more than one cloud provider?

Yes – already doing this

Yes – under consideration

No

No, considering switching fully

Other.....

4.) Do you have any commercial agreements with any cloud providers? If yes, please provide contract details (e.g. start/end date, amount, where you found the provider)

Assuming this means cloud support then yes with an end date on most contracts by Feb 2026.

5.) Please list the internal departments with the highest utilisation of cloud services.

Corporate Services

- Finance and Resources
- Adult Social Care and Health
- Children's Services and Education
- Housing and Homelessness
- Clinical services**
- Other.....

6.) What percentage of your organisation’s data is currently hosted on cloud platforms versus on premises?

- <10% hosted on cloud platforms
- 10-25% hosted on cloud platforms
- 25-50% hosted on cloud platforms
- 50-75% hosted on cloud platforms**
- 75-100% hosted on cloud platforms

7.) Have you implemented any policies regarding data sovereignty and/or cloud security? (If yes, please send a copy of any policies)

- Yes**
- No
- Other.....

8.) Please disclose any information your organisation holds relating to cyber incidents affecting your cloud systems.

Question 7 and 8

It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers this information to be sensitive information and are therefore holding this information under section 31 (1) of the Freedom of Information Act. Information - is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime.

Ofcom/CMA Investigation - Ofcom has raised concerns that some of the largest cloud providers (like Amazon AWS and Microsoft Azure) make it difficult or expensive for organisations to switch providers. This led to a formal investigation by the CMA, which is expected to publish its final findings by 4 August 2025.

9.) Is your organisation aware of the CMA investigation into major cloud providers and the concerns around switching costs, contracts, and competition?

- Yes – fully aware
- Somewhat aware**
- Not aware
- Other.....

10.) Has your organisation taken any steps in response to this (for example, discussing risks of lock-in, reviewing contracts, or exploring alternative providers)?

- Yes – formal review or actions taken
- Yes – informal discussions only**
- No steps taken
- Other.....

11.) What concerns, if any, do you have with your current hyperscaler cloud provider?

- Cost**
- Security**
- Reliability (e.g., SLAs/customer care)**
- Vendor Lock-in**
- Geopolitics**
- Environmental concerns (e.g., water usage, power consumption, emissions)**

No concerns

Other.....

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
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DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust